

# Berea Police Department Community Survey Report

Prepared by

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## **Thanks and Acknowledgement**

Kennaria Brown, Rashad Hayden, and Bethany Turner want the Berea Police Department to know that you all profoundly impacted our lives. Thank you. We're better citizens because of you. We would like to especially thank Lt. Lee Ann Boyle and Officers Austin Davis, Amanda Madden, and Chris Neal for putting up with us and being wonderful role models. Many, many thanks to Chief David Gregory for your time, support, openness, listening ear, partnership, and patience. This really could not have happened without your thoughtful support. Thanks to Mayor Steven Connelly for giving us permission to conduct this project and your support throughout. We would also like to thank the Berea College Undergraduate Research and Creative Projects Program for financial support and an engaged research community. Thank you to Charles "Chip" White at the Department of Criminal Justice Training Center in Richmond for the tour and insights into police training. Finally, we would have been dead in the water with the survey, without the support of the Berea College Office of Institutional Research and Assessment, particularly Director Judith Weckman, and Assistant Director Clara Chapman, who spent hours teaching us things we didn't know existed! Dr. Brown would like to thank her students, Beth and Rashad, for taking this journey with me and becoming my colleagues as well as my "kids." This has been a life-changing journey, and it was an honor and a privileged to work with all of you.

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## Introduction

In response to the recent national unrest between police agencies and their communities, during the summer of 2016 Dr. Kennaria Brown, Berea College Associate Professor of Communication, and two Berea College students, Rashad Hayden and Bethany Turner, partnered with Chief Gregory and the Berea Police Department for an eight-week project sponsored by the City of Berea and the Berea College Undergraduate Research and Creative Projects Program (URCPP). The goal of the project was for the professor and students to work with the Berea PD to develop and deliver diversity training and a community survey. The project was divided into four two-week segments, beginning Monday, May 16<sup>th</sup>, 2016:

1. *Weeks 1&2 May 16-May 27: Relationship Development & Research* – We (Dr. Kennaria Brown, Rashad Hayden, and Bethany Turner) learned about policing in general and the Berea PD specifically through each of us participating in three ride-alongs each, accompanying Lt. Boyle to court one afternoon, reading about policing and policing theory, and reading the Department of Justice’s Report on Ferguson (to see that there really is a national problem and that Berea *doesn’t* have it).
2. *Weeks 3 & 4 May 30-June 10: Program & Survey Development* – We developed the diversity program based on our time with the Berea PD and studies. We also researched other police departments’ community surveys and worked with Chief Gregory to develop a survey specifically for Berea PD.
3. *Weeks 5 & 6 June 13-June 24: Program Delivery & Survey Refinement* – We delivered eight three-hour programs to groups of Berea Police officers consisting of 3-5 officers per program. Dr. Brown worked with the Berea College Assessment team and Chief Gregory to further refine the survey.
4. *Weeks 7 & 8 June 27-July 8: Debriefing & Survey Administration* – We debriefed the training experience while the City of Berea printed the surveys and prepared envelopes. Then we worked with the Berea PD to get the surveys mailed to the Berea community. We began receiving surveys and entering the data into Excel files in week 8.
5. *Week 9 July 11-15: Data Entry* – We needed an extra week to complete entering the data into Excel files. Dr. Brown then had the responsibility of data analysis, which is described in a later section

This report is an analysis of the survey results. The Introduction provides an overview of the project and a summary of the survey and the types of questions asked, followed by a summary of insights from the survey and recommendations as the City and Chief Gregory make decisions about moving forward in light of the information received. Then the main body of the report provides an analysis of the numerical and comment data.

## Survey Overview

In June, 2016, the City of Berea mailed surveys to 1,600 Berea households, 400 to each of the four policing zones: Blue, Green, Pink, and Red. After two weeks we received 324 usable surveys. “Usable” means the surveys were mostly complete, in contrast to a handful in which

the respondents just wrote a message, “Great job!” but did not fill out the survey. The purpose of the survey was to learn how Berea residents experienced and perceived their local Police Department so that the City and Chief of Police could assess areas of strength and needs for improvement in services and training.

All four zones were well-represented, although the majority were from the Blue zone:

<b>Blue</b>	103	32%
<b>Green</b>	61	19%
<b>Pink</b>	84	26%
<b>Red</b>	76	23%
<b>Total</b>	<b>324</b>	

The survey was in six sections:

1. *Community Safety and Security*: Residents were asked about how safe they feel in Berea, their perceptions of the crime rate, and their measures for self-protection and elaborate on their responses in an open-ended response box.
2. *Experience with the Berea Police Department*: Residents who have had interactions with the Berea PD were asked to rate those experiences from specific police work (traffic stops, reporting a crime, etc.) to response time and elaborate on their responses in an open-ended response box.
3. *Berea Police Department Public Information Media*: Berea PD has a number of media outlets (website, app, Facebook, Twitter, Instagram) for residents to obtain information and/or communicate with the Berea PD. These questions assessed their use of Berea PD’s media and perceptions of its usefulness, followed by an open-ended response box for any recommendations for improvements.
4. *Overall Perception of the Berea Police Department*: Residents were asked to rate their perception of Berea PD’s performance in specific areas (interaction with the community, presence, in their neighborhood, etc.), the likelihood that they would call the Berea PD for a safety emergency, and finally overall Berea PD performance, followed by space for comments.
5. *Demographic Information*: Residents were asked to describe themselves demographically according to years of residence, age, gender, race/ethnicity, average household income, and community participation to ensure that we knew whether or not the returned surveys reflected a cross-section of the Berea Community. We also asked if the person was a Berea College student, since they tend to be transient community members, as opposed to long-term residents.
6. *Your Comments*: In this section residents were asked three open-ended questions about safety, improvements for the Berea PD, and anything they would like to share that wasn’t asked in the survey to make sure each respondent had an opportunity to fully express their thoughts.

## *Data Analysis*

The survey data was keyed into Excel files by Dr. Kennaria Brown, Rashad Hayden and Bethany Turner, Berea Police Officer Amanda Madden, and Berea Resident Wendy Warren. Every answer was checked against the original survey by at least one other person before being incorporated into the master Excel file. Dr. Brown then used Excel functions to analyze the numerical data, which also exposed any errors missed by the initial correction phase. Finally, the comments were reviewed and organized into major categories with each comment remaining in its own section, even though there was overlap between sections. Some repetitions, especially single-word or one-sentence responses, are not included in this report in order to save space. However, no responses were deleted from the data, and the Police Chief has been sent the master document so that he has all of the data, both numerical and comments.

Overall, the data analysis revealed a strong survey that effectively met our goals. However, the analysis also exposed a few weaknesses in the survey that we will correct in future undertakings. First, in Section II: Experience with the Berea Police Department, we found that the way we set up the table asking about being treated “professionally, with dignity and respect” apparently led some respondents to assuming that we were asking if they had actually had all of the experiences we asked about, such as being fingerprinted or arrested. Therefore, some residents responded with “Certainly Not” for all of their answers, when it was highly unlikely that they had experienced all 10 scenarios and that all 10 experiences had been negative. Hence, those responses were not included in the analysis.

Furthermore, in the Demographics section, instead of separating out Hispanic as an ethnicity, it will be included with the racial categories. Separating this designation as an ethnicity left “brown” Hispanics with no clear designation. However, we give respondents the option of checking multiple racial designations; therefore, Hispanics of other racial designations could also check those identities along with “Hispanic”. Otherwise, respondents appeared to interpret the questions the way we intended, producing robust findings.

## **Summary of Findings**

On the whole, the respondents were supportive of Berea PD and reported positive interactions. Using the survey as a springboard for proactively moving forward, the responses can be roughly organized into three categories: Concerns, Requests, Support.

### *Concerns*

The biggest standout among the respondents’ concerns was drugs. This one concern dominated almost all of the comment boxes. They were concerned about drug proliferation itself, especially regarding children, but mostly drug-related crime, such as property crimes and violence. Hence, the second most common concern was property crime, mostly drug-related, but sometimes expressed as a stand-alone concern. The primary property crime concerns were home and car break-ins, burglary, theft, and vandalism. The third most common concern was traffic, including speed in neighborhoods and major thoroughfares, and street parking in neighborhoods.

Finally, there were some concerns about the Berea PD, although it was secondary to the support. The primary police concern was police presence in neighborhoods. While some responses are highly complementary of the police presence in their neighborhoods, others would like to see more frequent patrols, especially in places with speeding and/or parking issues. In the comments residents get specific, sometimes including streets, and the zone is with each comment providing a general idea of location. The second most common concern was about officer attitude. While the responses were generally positive, there are also reports of a citizen having a negative encounter with an officer during which they felt belittled or dismissed. Finally, respondents were concerned about police response time, especially since they observed that dispatch goes through Richmond. These concerns are closely tied to the requests.

### *Requests*

Specific requests were made throughout the survey as residents responded to the open-ended questions. Basically, the requests can be divided into two closely related categories: Access and Communication. Access was mostly neighborhood presence and a more direct dispatch; however, a number of residents wanted more face-to-face access, with some requesting that the office had longer open hours and was easier to get to if you wanted to speak to someone in person. They were also concerned about how difficult it is to contact the Chief. On the one hand, if everyone who wanted to speak to the Chief could at will, Chief Gregory would have no time for his regular responsibilities. On the other hand, not being able to access him can be interpreted as “the runaround,” especially if a citizen does not feel like a captain is sufficiently responsive. There is no easy solution here.

This aspect of “Access” is closely tied to “Communication.” This category ranged from needing more information to actually wanting to get to know the Berea PD. Citizens want to know more about crime in Berea besides the “bare bones” statistics they might see in a City report and the “sensational” highlights they see in the media. With concern about drugs being prominent throughout the responses, they want more information about the state of their community and police efforts and *successes* in protecting the community. At the other end of the spectrum, some were wishing the officers were not always in the cars, but sometimes doing foot patrols so that citizens could approach and speak to them. In the final open-ended questions, there were multiple requests for outreach and community forums. In other words, what the Access and Communication requests reveal is a desire to incorporate Berea PD into the community.

### *Support*

In all nine of the open-ended questions, even those asking them to elaborate on any negative responses, Berea citizens took the opportunity to express appreciation and thanks for the Berea PD. Sometimes it was a story about a specific positive encounter, and other times it was a general thanks for doing a dangerous job and protecting the community.

## Recommendations

In light of the above summary, I have some recommendations for moving forward. Since my field is Communication, I will stay in my lane and trust the Chief to process the requests that are beyond my expertise:

1. Regular Community Forums: “Regular” can be any time frame from twice a year to once a quarter, as long as citizens know that the Berea PD is committed to regularly making itself available for community interaction.
  - a. I recommend that the forums be more conversation oriented with multiple officers present, instead of only the Chief on a stage, so that the forums can also serve as community-building opportunities.
2. Regular Crime Summaries either on the website or the *Berea Citizen*: There was a lot of fear expressed in the comments, and some of it came from not having a real sense of what is actually happening in the community, which leaves room for misleading hearsay.
  - a. I use the term “summary” instead of “statistics,” because while statistics should certainly be included in the summary, statistics need some explanation for citizens to have a sense of understanding, especially for people who are not numbers oriented.
  - b. In addition to crime incidents, citizens also want to know about criminals being caught. It could be detrimental for the summary to just be one-sided, just the problems without the successes in addressing them.
3. Regular Drug Summaries either on the website or the *Berea Citizen*: With the strong concern about drugs in Berea, it is important that Berea’s citizens have a realistic sense of the problem and police efforts and successes in addressing it.
4. Conducting a community survey every 2 or 3 years: In the final open-ended questions, citizens expressed an appreciation for the survey and being asked for their opinions.
  - a. While a yearly survey would barely leave time for a response, every two or three years would leave ample time for making some changes then gauging citizen response.
  - b. It would be one more tool, along with the above recommendations, for letting Berea’s citizens know that the Berea PD is paying attention and wants to know what they think.
  - c. However, each survey would need to be followed by some sort of response so that Berea’s citizens **know** they are being heard. Regular forums could be helpful in this respect.
5. Specific instructions for handling citizens who want to communicate with the Chief: While it would be impractical for everyone to have access to the Chief anytime they liked, frustration expressed both in the survey and to me personally indicates that there needs to be some sort of uniform protocol so that citizens feel heard even when they don’t get to communicate directly with the Chief.



6. Follow-up with citizens reporting crimes: Some citizens expressed frustration with reporting a crime then not hearing anything afterwards. Follow-up is labor intensive, but it would also help foster a sense of security and trust in Berea PD.

While all of these recommendations would take time, they foster trust and communication between Berea PD and the citizens of Berea. Furthermore, they are relatively inexpensive, with the possible exception of the community forum if refreshments are served.

## Section V: Demographic Information

Although Demographic Information is the fourth section, it is placed first to demonstrate the range of Berea Residents included in the responses that follow. Some respondents chose to skip this section, so the picture is incomplete. Yet approximately 300 of the 324 surveys included complete demographic data. The demographic information shows that the majority of the respondents have lived in Berea for over four years, with the majority over 11 years. However, 41% of the respondents were 65 or older, so there is an age skew with only 9% of those who gave us demographic being 18-34. The race and ethnicity data reveals that the survey respondents were overwhelmingly White; however, that is in keeping with Berea's 90.6% White population (<http://www.city-data.com/city/Berea-Kentucky.html>). The rest of the information was also in keeping with Berea's population statistics, albeit with more women responding than men beyond the almost even representation in the population.

### *Length of Berea Residency:*

<b>- 1 year</b>	7	2%
<b>1-3 years</b>	30	10%
<b>4-10 years</b>	57	19%
<b>11-20 years</b>	47	16%
<b>21+ years</b>	159	53%
<b>Total</b>	<b>300</b>	

### *Age*

<b>18-24</b>	8	3%
<b>25-34</b>	18	6%
<b>35-44</b>	45	15%
<b>45-54</b>	41	14%
<b>55-64</b>	67	22%
<b>65 or older</b>	122	41%
<b>Total</b>	<b>301</b>	

### *Gender*

<b>Man</b>	111	38%
<b>Woman</b>	185	63%
<b>Total</b>	<b>296</b>	

### *Ethnicity*

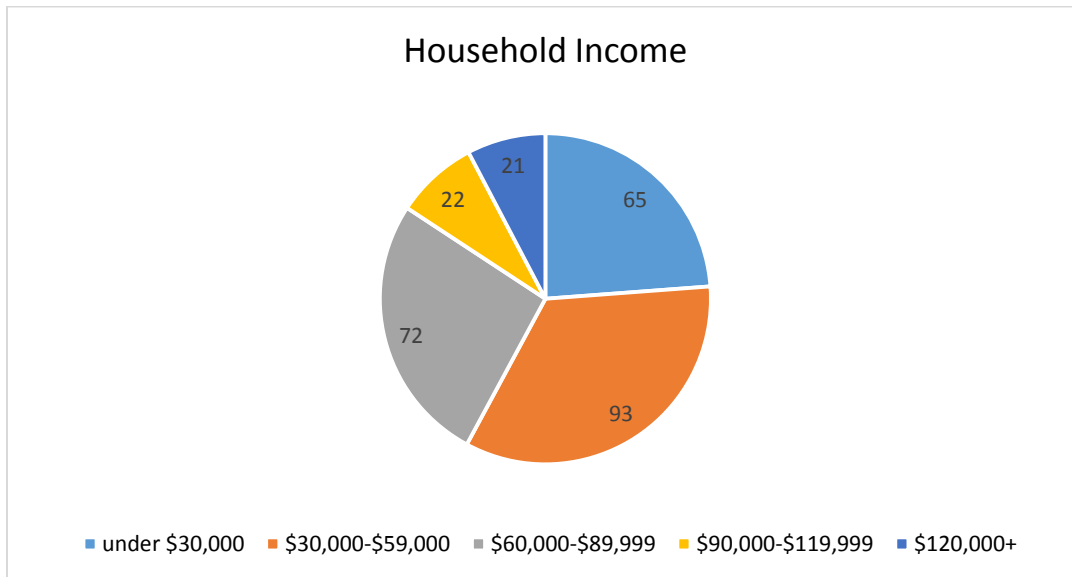
<b>Hispanic or Latino or Spanish Origin</b>	3	1%
<b>Not Hispanic or Latino or Spanish Origin</b>	282	99%
<b>Total</b>	<b>285</b>	

*Race*

<b>American Indian or Alaska Native</b>	5	2%
<b>Asian</b>	3	1%
<b>Black or African American</b>	7	2%
<b>Native Hawaiian or Other Pacific Islander</b>	0	0%
<b>White</b>	287	95%
<b>Total</b>	<b>302</b>	

*Yearly Household Income*

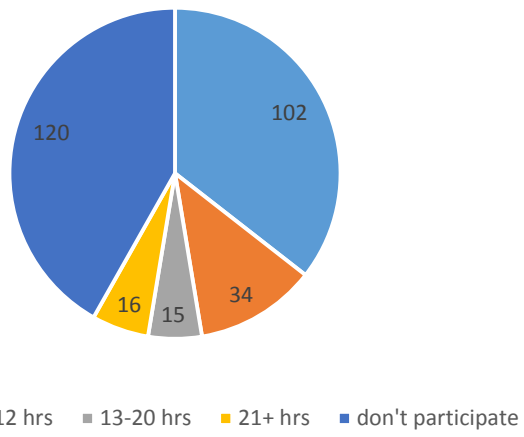
<b>under \$30,000</b>	65	24%
<b>\$30,000-\$59,000</b>	93	34%
<b>\$60,000-\$89,999</b>	72	26%
<b>\$90,000-\$119,999</b>	22	8%
<b>\$120,000+</b>	21	8%
<b>Total</b>	<b>273</b>	



*Time Spent Participating in the Community Each Month*

<b>1-7 hrs.</b>	102	36%
<b>8-12 hrs.</b>	34	12%
<b>13-20 hrs.</b>	15	5%
<b>21+ hrs.</b>	16	6%
<b>don't participate</b>	120	42%
	<b>287</b>	

### Participation in the Community



### *Berea College Student*

<b>No</b>	289	97%
<b>Yes</b>	10	3%
<b>Total</b>	<b>299</b>	

## Section I: Community Safety and Security

Overall, Berea's citizens consider Berea a safe place. There was no major difference between zones, so the information is presented as a whole, followed by comments, which include zone information.

1. *The City of Berea is a safe place to...*

	Average
Live	4.3
Work	4.4
Visit	4.5

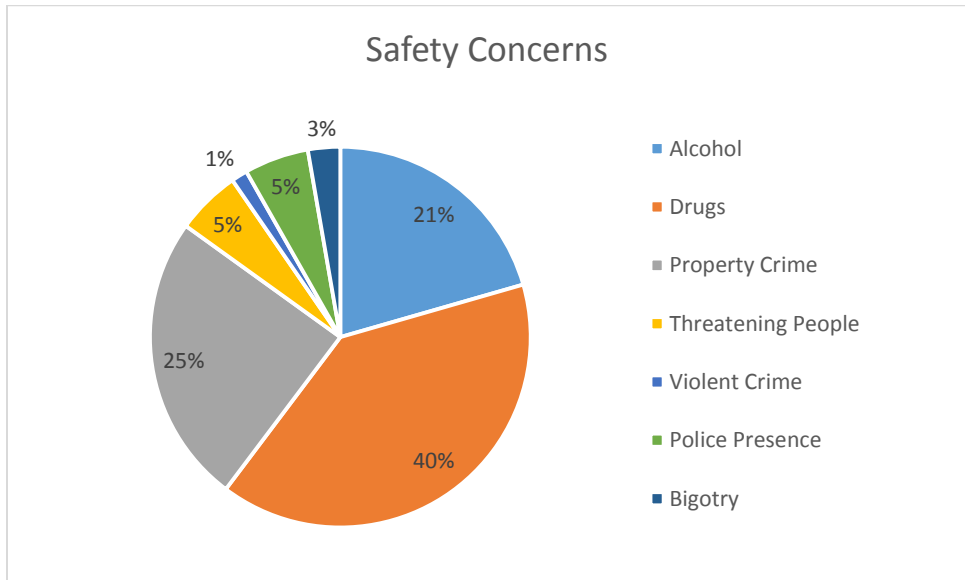


2. *Compared to other communities in Madison and nearby counties, how safe is Berea overall? 4.3 Average*

### Comments about Safety Concerns:

Overall, the comments reveal that Berea's citizens feel safe living here, but have some concerns. Hence, even citizens who feel safe living here have noticed a rise in drug use and property crime and are concerned that alcohol may become a problem due to the recent vote. Some would also like to see more of a police presence in their neighborhoods.

<b>Alcohol</b>	15	21%
<b>Drugs</b>	29	40%
<b>Property Crime</b>	18	25%
<b>Threatening People</b>	4	5%
<b>Violent Crime</b>	1	1%
<b>Police Presence</b>	4	5%
<b>Bigotry</b>	2	3%
<b>Total Comments</b>	<b>73</b>	



*Safe with Some Concerns*

Respondent 141 Red- Some areas in Berea fell unsafe, but the majority of Berea neighborhoods feel much safer than other Madison County communities

Respondent 208 Green- It seems that there are more drug related crimes in Berea lately seems that way per news related stories, as a whole Berea gets less news coverage than Richmond.

Respondent 172 Pink- Depends on where you live at in Berea. Drugs and property crime are an issue.

Respondent 267 Green- Great place, but too many "petty" break-ins (cars, homes) on rise.

Respondent 83 Green- I feel safe most of the time some seedy looking people go up morning view toward 21, and down Birchwood at time, all in all love it here

Respondent 36 Blue - I've been around when the college was locked down 2x so I didn't strongly agree on #1, but thought it would be rare for a visitor to experience that so rated visited higher.

### *Safe but Seeing Threats*

Respondent 20 Blue - The lack and availability of alcohol sales in Southern Madison County makes Berea a much safer place to live.

Respondent 275 Pink- 1. The major crime rate is lower than other areas. 2. I do believe that the coming sales of alcohol and bars, crime rate will go up and Berea will be less safe.

Respondent 293 Blue - I am afraid alcohol is going to change lots of things.

Respondent 45 Blue - As of now I think it is very safe place even though are starting to change, with drugs and alcohol, is getting much worst.

Respondent 58 Green- It does seem that there is more crime reported in other surrounding communities. However, drugs are a really big issue here. Having said that, I greatly admire our Berea Police Department and appreciate the job they do. Would like to see them down here on Mill Street more often during the late evening hours.

Respondent 184 Pink- Overall, Berea is a pretty safe place to live and work. Drugs are a bad problem and property crime is common. I live in one of the nicer neighborhoods in Berea and I've had my vehicle broken into in my driveway and just last weekend (6/25) a neighbor informed me that his car was also broken into. Being close to I-75 makes it easy for criminals to commit crimes and leave the scene. I see quite a few people driving through our neighborhood who have no reason to be there. They are just looking for something to steal.

Respondent 31 Blue - I have seen a rise in the rates of property crime and drug use. This is probably inevitable given our location near I-75. It is still the safest place along I-75, I believe.

Respondent 1 Blue - I have lived in Berea for 10 years and in that time I have not had any problems, even when I've forgotten to close a garage door or left the lawn mower out. However, just participating as a church worker and being exposed to some our addicted citizens, I wonder if God has just protected me. Our area is quiet but will it be forever? I'm not saying the police department is not to be thanked but even though I feel safe, I can't help but worry.

Respondent 70 Green- As someone who moved to Berea from Huntington, WV, I can say that Berea is much safer to walk in at night - this is coming from a small-statured female. However, it is also worth noting that I have lived here for 4 years now, and I have a concern about the rate of growth in violent criminal activity (break-ins, hostile takeovers, and weaponry crime).

Respondent 287 Red- It's hard to answer with all the criminal activity going on around the country. It is safe for the time being. Protect your flanks!

### *Not Feeling Safe*

Respondent 166 Pink- Drugs and associated crime prevent me from giving a strongly agree rating- concerned that alcohol sales will be a source of more safety problems the future.

Respondent 244 Blue - Drugs is a serious problem in Berea. I fear alcohol will cause more

problems.

Respondent 175 Pink- I am concerned about drug problem and racial bigotry

Respondent 303 Pink- Drug use is rampant. Racial and LGBTQ discrimination has increased.

Respondent 87 Green- Girl was kidnapped and murdered. Drugs and crimes against children has increased.

Respondent 327 Blue - Working in healthcare, we are seeing increased issues due to the increased drug use/abuse, this often creates unsafe work environments for healthcare workers in our healthcare facilities, increased violence among healthcare workers by patients + their families, verbal abuse, threatening + increased episodes of physical abuse, such as hitting, kicking, spitting.

Respondent 173 Pink- Drugs and people who deal drugs in the open while children are present and can clearly see I know it's an epidemic for the whole state however in the last five(5) years I have seen it grow with less patrols within my neighborhood.

Respondent 86 Green- I have lived here a long time now. My neighborhood has changed, from family homes to mostly rentals. The area is more transient. I see more drug addictions. The serious stuff. I see more poverty.

Respondent 164 Pink- Drugs, break-ins are still a concern. We had several break-ins in our neighborhood in the fall (from an out of town ring, but still concerning).

Respondent 66 Green- While I've personally not had encounters with drugs in our community, I've directly known people affected by predatory dealers, people whose homes have been broken into , and people who've died or overdosed. In terms of drug activity, I think our community is much more unsafe than it should be, and I'd like to know more about why this issue persists --- and persists so openly it seems. But other aspects seem quite safe. The main safety issues I worry about are crimes -- property & violent crime - related drug use.

Respondent 108 Blue - Unless + until we find a way to stop (not possible) or slow down drug sales in our community nobody is safe. Damages to property + drug overdoses will continue to plague our city. Law enforcement needs more money to continue to fight this problem.

Respondent 120 Red- We still have burglary problems, drug problems but not being approached on the street like other nearby towns. I am concerned with the used needles found all over town.

Respondent 298 Blue - Berea was a much safer place to live 20 years ago, drugs have become to take over Berea. I feel that nothing much is being done to eliminate the problem.

Respondent 313 Red- Still have drug problem which is the reason for most of our problems.

Respondent 329 Blue - I think drug related crime may be escalating.

Respondent 63 Green- Drugs are getting bad in Berea. I heard there are a lot of deals going on at Circle K by US 25 South.



Respondent 4 Blue - Safe? We keep our door locked and our alarm system armed.

Respondent 94 Pink- We have had a problem with a home very close to our house for over a year. The house has been in foreclosure for some time and the owner has opened her doors to many squatters. We have felt unsafe and when we call about an incident we are made to feel like nosey neighbors and that is not the case.

Respondent 304 Red- I have seen officers on several occasions let people get behind the wheel of a vehicle and drive when they were clearly impaired!

Respondent 283 Red- The Berea City limits that are furthest out are not patrolled as much as they should be.

Respondent 319 Blue - WE have police but not enough to cover square footage. Less angry stressed out obsessive officers to physicals would not hurt a few. I eat a lot myself. ....

Respondent 252 Blue - I'm disturbed by the frequent and on-going property crimes from cars and homes

Respondent 110 Blue - I feel safe. But my property is not. Property crime is rampant throughout the community, without appropriate response from authorities. Drugs seem to be a big issue w/no place to provide help for those who seek help.

Respondent 109 Blue - our cars are frequently broken into (if left unlocked) - thus makes me feel unsafe Crescent DR.

Respondent 248 Green- We have had break-ins in the neighborhood. Cars and sheds and even one house.

Respondent 14 Blue - There is a lot of property crime in this area, and it would seem that there are a lot of perverts from the number of sex offender arrests and teachers/coaches/school administrators and bus drivers/city employees engaged in and arrested for sex crimes. A lot of worthless trash here.

Respondent 220 Blue - Berea could be safer if the Berea Police would enforce the speed limit. Ticket drivers who exceed speed limit, they are breaking the law.

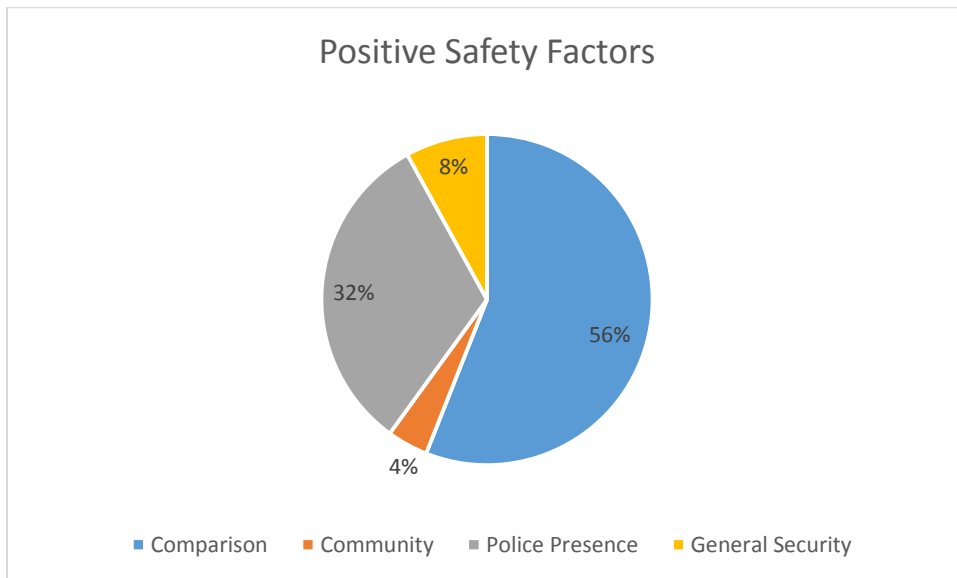
Respondent 62 Green- The lack of positive community activities and youthful entertaining businesses allows youth in the community to figure out how to occupy their time in negative ways. Ex: drugs, stealing, alcohol etc... These youth get stuck in habits and grow up to be nonproductive citizens and bring younger generations to that mindset.

Respondent 95 Pink- We live in city limits but never see a police car in our area.

## **Positive Safety Factors**

Even with the concerns, the comments reveal that some Bereans feel that Berea is safer than surrounding communities or their previous out-of-state cities. In contrast to those who would like more of a police presence in their neighborhoods, others mention a noticeable police presence as the main factor in their feeling of security.

<b>Comparison</b>	14	56%
<b>Community</b>	1	4%
<b>Police Presence</b>	8	32%
<b>General Security</b>	2	8%
<b>Total</b>	<b>25</b>	



*Comments about feeling safe*

Respondent 251 Red- I can't compare accurately, but I feel safe as a resident of Berea, Thank you!

Respondent 307 Red- Smaller, connected residents look out for one another.

Respondent 124Red- I think due to the fact that we don't have a lot of bars (like Richmond) our town is safer.

Respondent 10 Blue - 1st: I met a lady at Walmart; she moved here from New York, she said she liked it ok. She felt safer here than she did in New York, but did not know if she was going to stay.

Respondent 128 Red- Richmond is by far much worse than Berea as far crime, drugs and criminal activity in my opinion. Richmond feels just about like Lexington. Berea Is a little slow to respond to calls and however I still feel it is decently safe. It doesn't bother me to be out in town late at night, or Walmart, or any public place in Berea

really.

Respondent 138 Red- Lived in Rockcastle Co. for 2 months got broke in on 2 times in that period. Everything owned was stolen in the hour + 1/2 we were gone. No leads, still haven't heard anything.

Respondent 167 Pink- Seems to be more property crime in Richmond.

Respondent 196 Pink- I moved from Lexington, so to me Berea is very safe. I've been here since 2/8/13 and my experiences have been very positive.

Respondent 219 Pink- Much safer than Lexington and slightly safer than Richmond; about the same as Mt. Vernon/Rockcastle and McKee/Jackson.

Respondent 227 Red- Don't really know how to compare, but I feel very safe in Berea compared to Richmond and especially Lexington.

Respondent 300 Green- I have lived here 4 1/2 years, and if I knew then what I know now, I would have moved here long ago.

Respondent 328 Pink- Lived and was born in Berea, moved to Florida when I was 6 yrs. old, been here for 1 yr. and I love it! Beautiful town and people! And yes I feel very safe here, (name removed).

Respondent 330 Green- 5 years ago I moved to Lexington and saw the crime rate increase dramatically in the red mile and in my neighborhood. When I hold an opportunity to move to back to Berea to do more work in Madison Co. I was happy to return to Berea!!

Respondent 88Green- My wife and I recently moved here from Pinellas Park FL. I'm glad to have escaped Florida with our lives!! Seriously. The crime was getting out of hand. It's nice to experience peace and tranquility once again. Also the scenery. People here are much more polite and friendly. I feel entirely safe walking at day or night.

Respondent 89 Green- The gypsies have not been by in the night to steal our yard furniture for several years now. Our shop has very few bad guys shopping and checking out if we have cameras.

Respondent 223 Blue - in my area very safe. Drug problems in other areas

Respondent 93 Pink- "Feels" very safe. I do not follow any statistics or crime related news. There must be crime in Berea, but I have not witnessed or experienced any. The Berea Police Department seems to be top notch, maybe the best in the country.

Respondent 266 Red- I think the Berea Police Department and citizen's work to promote safety and good will. We should strive to help each other the common goal

being to constantly improve.

Respondent 271 Blue - I see more police out in Berea. Not as much crime here, especially gun crimes.

Respondent 146 Red- All I can tell you. Just keep doing the great job and keep us safe

Respondent 154 Pink- First, my Lord protects, second good Police, Sheriff departments--EMS--all others make us know they are and will be there with just a call. We see them policing the area. You are much appreciated. If busy, Richmond policing is called upon. Living close to a State Trooper makes our neighborhood a great one! Knowing you live with us and share our neighborhood.

Respondent 187 Pink- I think this is a wonderful city to live or visit The police are very nice and helpful. I appreciate all they do.

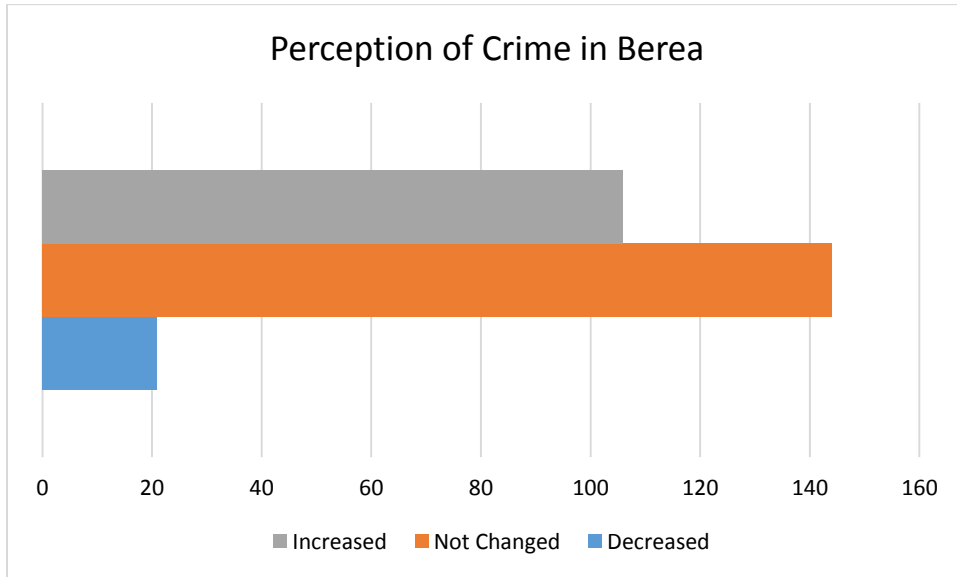
Respondent 295 Red- I know my neighbors and the Police drive through often, and they (Police) sit and park. I and my wife feel safe.

Respondent 51 Green- I am happy to say that I have not had cause to have to interact w/the local Police Dept. I moved out here from FL. About 7 years ago to marry a man who lived here in Berea. So I do not know how accurately I can answer the survey questions. I will say that occasionally I see a police car, patrolling the neighborhood and that makes me feel safer.

Respondent 37 Blue - There is not one street in town I would be afraid to walk down above - day or night!

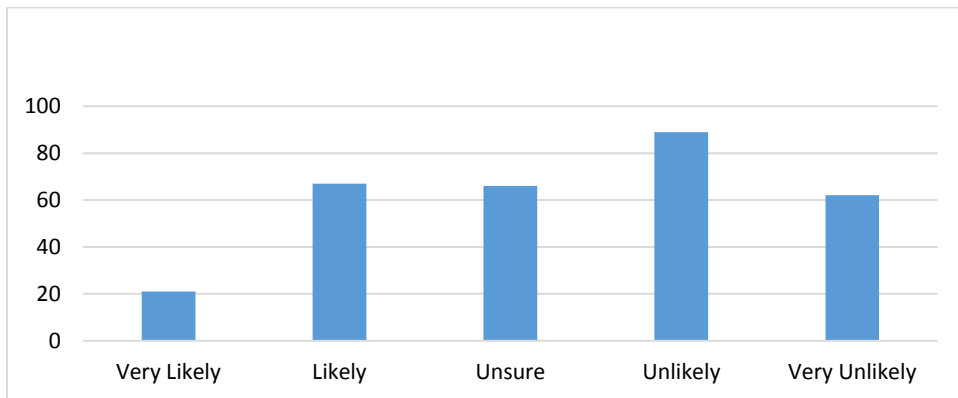
3. *In the past 12 months crime in Berea has:*

<b>Decreased</b>	21	8%
<b>Not Changed</b>	144	53%
<b>Increased</b>	106	39%



4. *How likely are you to increase your protection from crime (installing an alarm system, adding locks, etc.)?*

<b>Very Likely</b>	21	7%
<b>Likely</b>	67	22%
<b>Unsure</b>	66	22%
<b>Unlikely</b>	89	29%
<b>Very Unlikely</b>	62	20%
<b>Total</b>	<b>305</b>	



## **Comments about the Perception of Crime in Berea**

Although citizens generally feel safe in Berea, and most do not have plans to increase their safety measures, some Bereans have noticed changes in the community, most notably drugs, property crime associated with drug addiction, and traffic concerns. However, some citizens have noted that what they are observing in Berea is symptomatic of larger state and national trends, while others note the role of the media in the perception of crime. While some citizens are increasing their personal protection, including purchasing guns, others would like to see an increased police presence. Finally, respondents expressed specific concerns such as property crime and traffic.

### *Need for Self-Protection*

Respondent 322 Red- The feeling on the street and in neighborhoods are things are getting a little worse. More people feel need to carry guns.

Respondent 128 Red- We rent a home, so I'm not interested in spending thousands on added security. We keep our home equipped w/ guns to protect from invasions, burglary etc.

### *State and National Trends*

Respondent 179 Pink- More destruction and less respect for people in general. It is increasing all over the country. Berea is catching up.

Respondent 9 Blue - I would say increased somewhat. Nothing is going to really change till the over worked court system starts handing out maximized sentences, though the drug dealers have no fear of the law.

Respondent 283 Red- Not just in Berea, but in general across Kentucky and the United States as a whole.

### *The Economy*

Respondent 206 Blue - persistent poverty related crimes

Respondent 216 Blue - economic decline

### *The Role of Media in Perception of Crime*

Respondent 156 Pink- feel like every time I look @ the news Berea is on there for some sort of criminal activity

Respondent 208 Green- Seems that way or at least more reporting related to Berea i.e. The stand off...toward the end of school/photos of drug related items @ McDonalds-pictured through social media a concern.

Respondent 219 Pink- Seemingly increased; perhaps as a result of increased awareness or more prevalent news sources (social media etc.) with information.

Respondent 256 Pink- Seems like it to us, only by reading the newspaper. We've only lived here 2 years. Moved from Lexington.

Respondent 267 Green- Seems like listings & details in paper are longer & longer. Also in our neighborhood more happening.

Respondent 205 Green- Whether it has increased or not, I am more aware of individual crimes. This may be due to paying attention to the Berea Citizen, county politics, or due to my work with individuals with addictions.

### *Neighborhood Changes*

Respondent 45 Blue - Because of drugs and alcohol, in Bowman Trailer Park where we live, got to set up to 3 or 4 o'clock before I can get any sleep, my neighbor asked to keep on their places we try to help each other, we need more neighbor watch, and car speed bumps, are here slow down.

Respondent 120 Red- Our neighborhood had all of its vehicles broken into and other neighborhoods close by have experienced the same thing.

### *Drugs Leading to Other Problems*

Respondent 172 Pink- It seems the amount of drug related crimes has increased. To the credit of the police dept. there are a lot of arrests that are being reported.

Respondent 184 Pink- Crime in Berea is on the increase. With the prevalence of heroin and now fentanyl, we will see even more crime. All a person has to do is to go to circle K and see all the dope-heads. It really stinks because I have to go to work to provide a check for someone who won't work and while I'm gone earning a living, they are looking at my house as a potential target. We can't leave our garage doors up while we're in the yard for fear of someone grabbing something then driving off.

Respondent 60 Green- I think crime (especially car break-ins have increased in Berea and I think that's a part of our growing drug problem.

Respondent 66 Green- I don't know these statistics. I'd guess drug-related crimes have increased (drug activity as well as violent & property crimes committed by people using drugs) and that other crimes have decreased.

### *Police Performance*

Respondent 245 Pink- In my neighborhood crime has risen. There are homeless people living with a resident. These 8-9 people have been arrested. They are going through our mail boxes, pilfering cars, making meth in the lady's garage, etc. We called about the drugs and the Berea police did not even show up! It is a scary situation!! We will be calling the KY. State Police. They gave us their direct number and said they would com Asap.

Respondent 166 Pink- It appears to me that more law breakers are being caught... I don't know what is happening after that. It seems the same people are arrested over and over.

Respondent 330 Green- Can't really comment as I have only been back 4 1/2 months, but I watch news and read newspapers. The only area of increase I see is drug related and police seem very pro-active and visible

Respondent 110 Blue - Just read the paper. Our street has been hit twice in the last month. The police were called by neighbors 3 times while the thieves went car to car. But the police showed up too late.

### *Concerns about Property Crime*

Respondent 130 Red- I've heard of increasing burglary and thefts of homes and objects in cars or in yards. Eg. Trailers, yard equipment, electronics in homes and money from people and homes.

Respondent 51 Green- Not sure, I've heard gossip of petty theft. I do know since I've lived here I've had my mail stolen at least 3 times. Once they got a bank card and accessed 500. - From my acct. They have taken packages sent to my daughter for her birthday as well. I was told by my neighbor that prior to them moving in someone took the copper pipes out from under their house.

Respondent 82 Green- more people are breaking houses and cars. Stealing out of their front yards such as flowers anything they can get this is on Phillips street to.

Respondent 14 Blue - Remained the same, but high as usual. Lots of break ins. I have had my own home robbed in the middle of the day while at work.

### *Traffic Concerns*

Respondent 151 Pink- I think the drug problems have increased. Also people driving with cell phone stuck to their ear is a great danger, worse than drinking & driving.

Respondent 87 Green- hit and run near shell station on HWY 21. 18 year old girl disappeared. Number of people running red lights and stop signs has increased.



## Section II: Experience with Berea Police Department

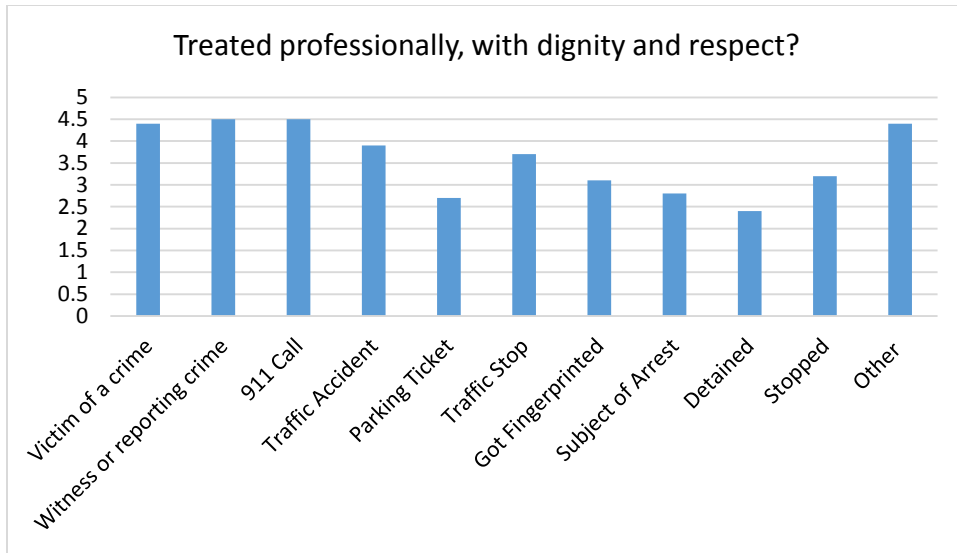
A little over half of the respondents had experience with the Berea PD, and for the most part they felt “treated professionally, with dignity and respect” across a range of encounters, with drops in interactions that were negative in nature, such as receiving a ticket or being arrested. A significant finding was that among the 132 respondents who had called the Berea PD for assistance, 68 said they responded slowly and 43 claimed that they never came at all. On the one hand, perception of response time is subjective, and if someone is calling about a disturbance elsewhere, they may not actually see the police arrive. On the other hand, the comments provide specific instances of slow arrival or not coming at all. However, some residents explain the slow or lack of response on Berea’s 911 calls being routed through Richmond.

5. *Have you had any contact with the Berea Police Department in the past 4 years?*

No	128	42%
Yes	179	58%
<b>Total</b>	<b>307</b>	

*Were you treated professionally, with dignity and respect?*

Reason for Contact	Average
<b>Victim of a crime</b>	4.4
<b>Witness or reporting crime</b>	4.5
<b>911 Call</b>	4.5
<b>Traffic Accident</b>	3.9
<b>Parking Ticket</b>	2.7
<b>Traffic Stop</b>	3.7
<b>Got Fingerprinted</b>	3.1
<b>Subject of Arrest</b>	2.8
<b>Detained</b>	2.4
<b>Stopped</b>	3.2
<b>Other</b>	4.4

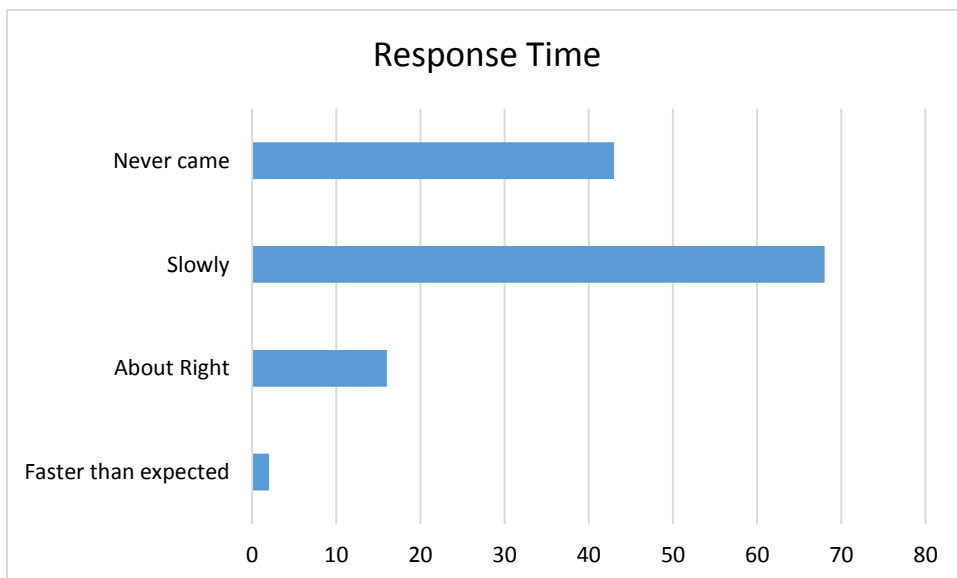


7. In the last 4 years, have you called the Berea Police for help?

No	136	51%
Yes	132	49%
<b>Total</b>	<b>268</b>	

8. If you answered yes, how quickly did they respond?

<b>Faster than expected</b>	2	2%
<b>About Right</b>	16	12%
<b>Slowly</b>	68	53%
<b>Never came</b>	43	33%
<b>Total</b>	<b>129</b>	



## **Comments about Berea Police Professionalism and Respect**

On the survey, citizens were asked to elaborate if they had negative experiences; hence most of the comments are negative. However, many Bereans used to space to share positive experiences. On the negative side, citizens noted problems with: 1) access to police officers, either at the station, police presence, or due to jurisdiction confusion; 2) officer attitude or treatment during encounters with citizens; 3) procedural issues. On the positive side, many citizens expressed appreciation for officers' professional and helpful attitudes in their encounters.

### *Problems with Access, Jurisdiction, or Police Presence*

Respondent 277 Green - Berea Police are very professional, courteous. Dispatch (Richmond #) we have to call could be better (seem demeaning at times).

Respondent 293 Blue - Went to the police station and had to wait for an officer to be called in to the office in the middle of the day. The chief is not accessible.

Respondent 152 Pink - We were robbed and Madison County and Berea Police argued about our jurisdiction. We were the last house in Berea City limits. Thankfully, the Madison County came to help us.

Respondent 170 Pink - Reporting a possible crime by phone and was asked to report it to sheriff's department. The Sheriff's Dept. sent a deputy who was outstanding.

Respondent 125 Red - I live on Herndon Lane. Evidently the East/West corridor in southern Madison County. The Speed limit is not 65-70 mph as you will see most drivers running of a morning and afternoon as people go back and forth to work. I would like to see more presence by Berea police on this road at those times. Thank you.

Respondent 98 Pink - The neighbor I mentioned had men outside cooking over coal and cars going in, staying 2-3 minutes and leaving. The dispatcher called me back 2 times for the address. The house is in city limits and the time to get there was 30-40 minutes. All of our neighbors have asked for increased police presence but I have not observed that happening.

Respondent 238 Red - Illegal parking on the streets in front of fire hydrants. Better traffic control at accidents.

### *Problems with Attitude*

Respondent 307 Red - We have been harassed by our neighbor's throwing trash into the street. We have called the Police but nothing has been done even though they are violating the law. We have had very poor behavior by the police officers. They act like it is our fault.

Respondent 322 Red - Officer acted like he would rather be doing something else. Not really interested.

Respondent 250 Blue - I was not part of the accident, but I was there to help my friend. There were two officers that showed up to assist. The first was more than willing to help and very polite. The second acted as if he did not want to be there and tried several different ways to get out of writing an accident report by saying KY was a no fault state. Thankfully the first officer was willing to be so helpful and handed the situation well for her.

Respondent 14 Blue - I was stopped in town at a stop sign where there were no cars coming from any direction. The officer was a scrawny little dweeb who looked about 16, and was a smart punk. He said I didn't come to a complete stop, that he saw my wheels still lightly turning, so he pulled me over. The little shit let me go, but I thought how the cops should be catching bad guys instead of harassing people. \*I have also had issues with a lazy old man police officer whom I called about dumping and vandalism, as well as meth lab, and he acted like he could care less, was worthless, lazy asshole.

Respondent 177 Pink - Most of Berea's Police Dept. Are younger officers who feel they have something to prove and are very sarcastic?

Respondent 304 Red - Couple years ago 2 young officers responded to a call we made of a drunk man in a car on our property and it was about midnight and they were not very talkative or professional.

Respondent 171 Pink - Berea PD would rather not work a case that may be time consuming. Like a drug arrest.

Respondent 188 Pink - The only negative contact I've had with Berea Police Department was on a Saturday morning a few years back during a running race. I was making a right on red when there were no runners around me. I had an officer get in my car window yelling at me because he thought I gave him the middle finger. It was at the intersection of Mayde Rd and 595. I absolutely did not make this gesture to him but he somehow thought I had. I don't think he works for the department anymore. We have a good department here with some good officers. I do wish Dwayne Brumley were still around.

Respondent 208 Green - My dog was loose somehow in the early morning. I was awakened by the phone (police calling) and became aware of my dog barking. She was scared and huddled up against my front door because the spotlight from a patrol car was trained on her. I let her in, but was in my underwear, so I went back to my room. The officer banged on door when I answered (dressed) he was rude and verbally aggressive. It was before 5:00 AM so I was not fully awake. There was no further incident, but I felt the approach of the officer was out of proportion to the situation.

Respondent 241 Pink - I was an eyewitness to a traffic accident and assisted the involved until BPD arrived on the scene. Once officers arrived, I attempted to explain what we had seen/done but we were rudely dismissed by the officer.

Respondent 256 Pink - A cruiser was parked in the Westside Baptist Church lot. I stopped beside the car to report a metal storage building in the middle of Jefferson St. I put my window down and the officer stared at me. Finally, he rolled down his window and said- yeah, what do you want? I told him. He rolled up his window w/o saying another word. To say that I was shocked is an understatement. He is supposed to be a representative of Berea and someone we go to for help.

Respondent 292 Pink - The few encounters I've had with the police officers have been very brief. However the attitude has been curt, short, dismissive and unprofessional.

Respondent 319 Blue - I have had several unprofessional calls responded to. Some of them were very aggressive. Others acted like they were unaware or unclear as to the call they were responding to. Some were eating lunch as they responded.

Respondent 320 Pink - Officer had an attitude but was mostly respectful - no need to be so "cold."

Respondent 291 Blue - Police stopped me (yes, I turned on red) + police told me in front of my children I was a bad parent.

Respondent 218 Green - In 2012, I was arrested for a civil matter. The arresting officer was A) deceitful regarding his purpose for interest in me. B) Once I was in his presence and cooperative, he treated me harshly and possibly judgmental. C) Even after I proved to be cooperative, I received harsh treatment, (tight cuffs, and lack of concern or care of my request for information). BTW- this civil matter was resolved efficiently and effectively in court.

#### *Procedural or Treatment Problems*

Respondent 269 Pink - #7 explanation: called about fireworks 7/14/15- people setting off at midnight right behind our house. Don't know if you all came.

Respondent 284 Pink - I called for lost wallet and treated well and they took care of it, a follow up call to say it got to the owner would have been nice.

Respondent 207 Green - I had A break-in At my home. I filed A police report & nothing was Ever done, not even a phone call!!!

Respondent 254 Pink - Too many personal question for a person simply reporting suspicious activity as well as reporting the handling of the results of a minor crime. I DO NOT! Feel it is necessary to give extensive personal information for just reporting something unusual or questionable.

Respondent 134 Red - I was involved in a wreck, an officer took his time (approximately 20 minutes) to get to me. I couldn't believe it. He was very nice and professional but I couldn't believe how slow he was

Respondent 4 Blue - My wife, son and I were out looking at houses. We pulled into a subdivision drove through and out. An out of uniform officer got in his car, followed us, and stopped us. He was polite enough, but I found the stop disconcerting and a bit unnerving.

Respondent 278 Red - I had no personal contact, but my parking ticket was in error.

### *Positive Experiences*

Respondent 118 Red - I lived in an apartment and alarm went off, I didn't know how to shut it off, called and they were here in so little time. Very nice policemen!

Respondent 120 Red - Very respectful!!

Respondent 129 Red - The Berea Police officers: they always listen. They all are good police officers. They do their job.

Respondent 138 Red - Officer was very nice and helpful.

Respondent 197 Red - The officer was very professional.

Respondent 217 Green - Officers respectful and polite.

Respondent 251 Red - These people have always been kind, helpful, and reassuring.

Respondent 279 Blue - Yes, the police officer was very polite and did not write us off as nuts. Three of us saw what we thought was a helicopter crashing. Probably something we could not explain.

Respondent 35 Blue - We have visited briefly with several officers in restaurants and feel very good about them.

Respondent 60 Green - My only interaction has been to ask a question and found the officers to be courteous and personable.

Respondent 90 Green - Intruder; Police showed up in 3-4 minutes. Invited officer to come in. Officer was very professional, well informed, concerned, and neatly dressed. Very good experience under circumstances. Thank you again!! Respectfully (name withheld).

Respondent 1 Blue - did not have most up to date insurance card at a road block traffic stop and was told to put it in the care when I got home - no citation!

### Section III: Berea Police Department Public Information Media

The majority of respondents did not know about Berea PD's app and social media outlets. However, they expressed interest, and those who had used Berea PD's media were mostly positive about them as information sources.

9. *Did you know that the Berea Police Department has an app you can download on your mobile phone?*

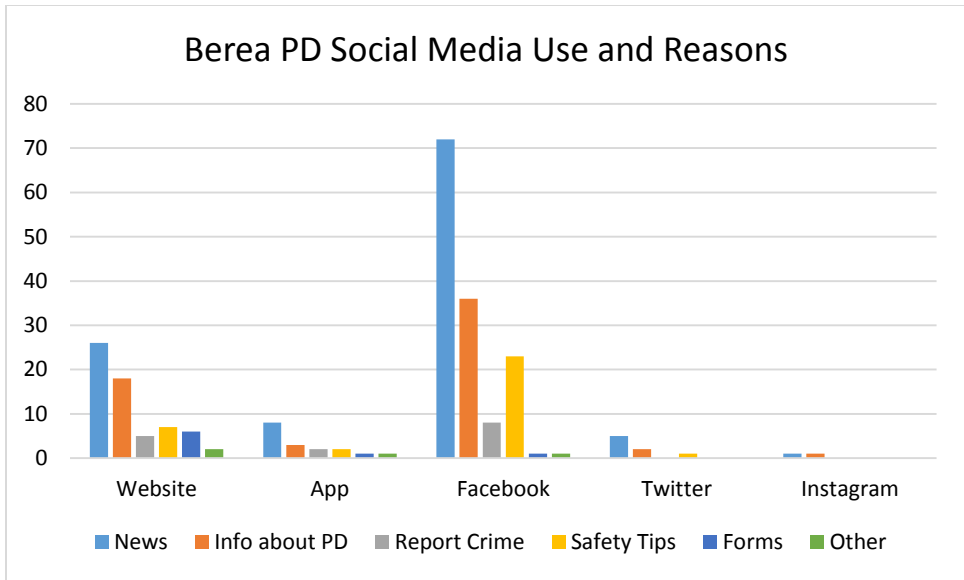
No	252	80%
Yes	63	20%
<b>Total</b>	<b>315</b>	

10. *Did you know that the Berea Police Department has social media accounts (Facebook, Twitter, and Instagram)?*

No	171	54%
Yes	143	46%
<b>Total</b>	<b>314</b>	

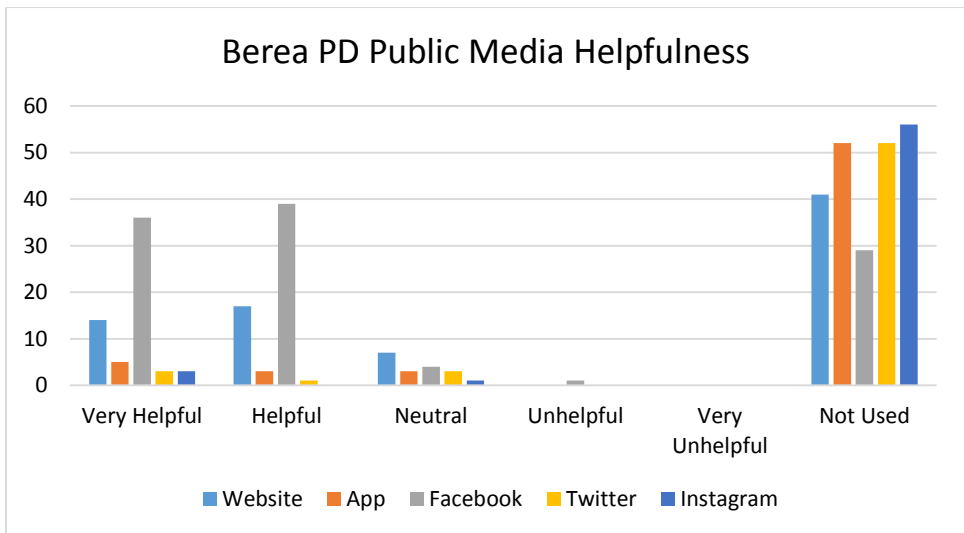
11. *If you have used any of the Berea Police Department media, please use the chart below to tell us which ones you used and for what reasons.*

	News	Info about PD	Report Crime	Safety Tips	Forms	Other	Other Reasons
<b>Website</b>	26	18	5	7	6	2	70 Looked up office for returning a lost wallet. 145 Traffic report for an accident. 226 Theft. 328 Alarm turn off.
<b>App</b>	8	3	2	2	1	1	264 Weather related.
<b>Facebook</b>	72	36	8	23	1	1	97 snow/travel. 270 Updates on Interstate accidents. 277 Get phone #.
<b>Twitter</b>	5	2	0	1	0	0	
<b>Instagram</b>	1	1	0	0	0	0	
<b>Totals</b>	<b>112</b>	<b>60</b>	<b>15</b>	<b>33</b>	<b>8</b>	<b>4</b>	



12. If you have used any Berea Police Department media, please use the chart below to rate each one's helpfulness.

	Very Helpful	Helpful	Neutral	Unhelpful	Very Unhelpful	Not Used
<b>Website</b>	14	17	7	0	0	41
<b>App</b>	5	3	3	0	0	52
<b>Facebook</b>	36	39	4	1	0	29
<b>Twitter</b>	3	1	3	0	0	52
<b>Instagram</b>	3	0	1	0	0	56
<b>Totals</b>	61	60	18	1	0	230
<b>Percentage of 140 Total Used</b>	<b>44%</b>	<b>43%</b>	<b>13%</b>	<b>1%</b>	<b>0%</b>	





### **13. Comments about Berea PD social media.**

While most respondents had not used Berea PD's social media, they were happy to hear about it and most who were already familiar found the website and social media to be helpful. Some respondents had helpful suggestions about content, while a few expressed some frustrations with content and frequency of updates.

#### *Haven't Used*

Respondent Blue 49 - I am aware the BPD had media but haven't used it.

Respondent Green 82 - I do not use technology for any reason don't like it don't know how to use it.

Respondent Pink 158 - I've not used any BPD media, however do have phone numbers in cell phone and home speed dial. Feel phone is best results for us.

#### *Requests or Problems*

Respondent Green 330 - Will there be an android app?

Respondent Green 66 - The posts I get/ are very helpful, I'd like to see more though -> they don't appear very often but when they do I really appreciate the information.

Respondent Pink 167 - Tell me more about what is going on w/traffic, arrests, safety, drugs, etc.

Respondent Red 283 - Tell about roads and condition of town when weather is bad and offer ride assistance which is wonderful.

Respondent Pink 303 - Often cannot see the posts or read the comments of those I can actually see.

Respondent Blue 244 - The websites below would have been nice to have in a magnet form to place on the refrigerator.

#### *Usefulness*

Respondent Pink 151 - very good for updates, news etc. Facebook very helpful!

Respondent Pink 170 - Works to keep community aware

Respondent Pink 173 - With the inclement weather.

Respondent Red 124 - Used mostly for Rd condition in winter

Respondent Red 125 - I like the way the Dept. Uses social Media, especially Facebook, to provide information to citizens.

Respondent Red 128 - N/A I love the Berea PD Facebook page. I'm always on there to try and help identify criminals if there is any face that I recognize.

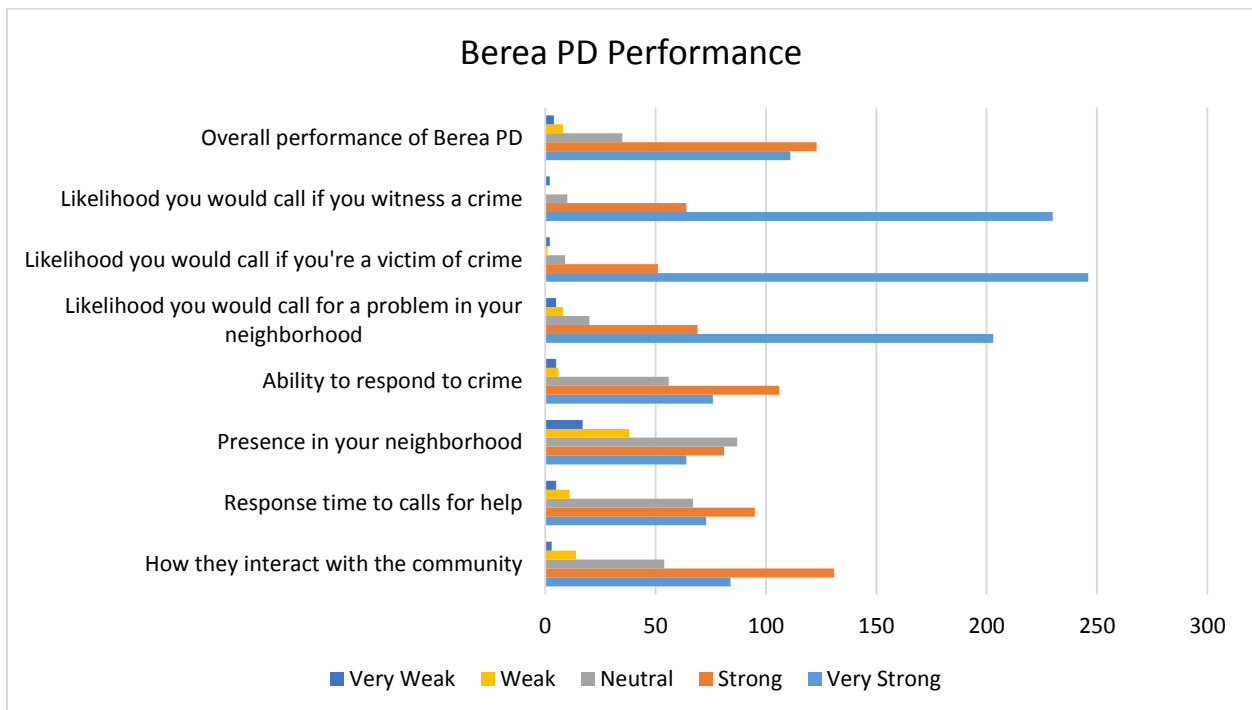
Respondent Green 226 - I don't think they do much anything. They believe what they want to.

### Section IV: Overall Perception of the Berea Police Department

On the whole, Berea’s residents trust the Berea PD and would call on them in an emergency. Like some of the previous sections, they express some concerns about drugs and crime, response time and police presence. Even so, a total of 80% of respondents rated Berea PD “strong” or “very strong” in the eight categories we used to gauge overall perception.

14. How would you rate the Berea Police Department in the following areas?

	Very Strong	Strong	Neutral	Weak	Very Weak
How they interact with the community	84	131	54	14	3
Response time to calls for help	73	95	67	11	5
Presence in your neighborhood	64	81	87	38	17
Ability to respond to crime	76	106	56	6	5
Likelihood you would call for a problem in your neighborhood	203	69	20	8	5
Likelihood you would call if you're a victim of crime	246	51	9	1	2
Likelihood you would call if you witness a crime	230	64	10	0	2
Overall performance of Berea PD	111	123	35	8	4
<b>Totals</b>	<b>1087</b>	<b>720</b>	<b>338</b>	<b>86</b>	<b>43</b>
<b>Percentage of Total Responses</b>	<b>48%</b>	<b>32%</b>	<b>15%</b>	<b>4%</b>	<b>2%</b>



## **Comments about Berea Police Department Performance**

While Berea's citizens generally feel that the Berea PD is doing a good job and they would call on them for an emergency, there are some concerns about community safety, police response time, and a perceived lack of police presence, which some blame on a lack of resources. Even with the concerns, many citizens used this space to thank Berea's police officers.

### *Strengths*

Respondent Green 243 - My home was broken into, and several items taken the responding officer was very helpful. The officer took the report and helped me by suggesting ways to find serial numbers etc.

Respondent Pink 93 - It really feels like Berea's police officers care about the citizens of this community and are genuinely good people. Instead of feeling policed, I feel protected. I am grateful to the Berea police Department.

Respondent Pink 171 - Overall performance is very strong because we have very little crime even with the increase in drug usage in our county and state. The police report in the citizen each week stays about the same and shows a strong presence in the public eye

Respondent Green 205 - Some are critical of the heavy equipment the BPD has, such as the Hummers and mobile command center. But the only time I see them is at parades and during true crisis situations, so I'm happy they are available to respond.

Respondent Green 89 - I'm happy we don't have roaming police presence making us feel there is a problem when all is well. Police cars mean there is trouble and they are there to save us so we should get out of the way.

Respondent Pink 193 - For a town of our size, Berea has a fairly large police force. I like the police presence I feel, everywhere I go in our small town. In my subdivision alone, I see 3-5 police officers every day on my way in/out. It's nice to feel safe in the area where I work, live, and raise my family.

Respondent Pink 196 - Several police officers live in my neighborhood, which is good. I have a security system and feel very comfortable and safe in Berea.

Respondent Green 70 - My interaction has been minimal. Once, an officer visited our apartment for a "well-child check," I believe is what they are called. The officer responded quickly enough. My only other interaction was for the inspection of my vehicle when transferring all of my affairs to Kentucky. The officer was cordial.

Respondent Pink 97 - Please see comments concerning robbery we had. When we have called for a person on the church yard behind us, they came right away.

Respondent Pink 98 - The Berea Police Dept. has always quickly responded to any call we have made to them.

Respondent Red 322 - I have called the BPD several times for suspicious activity in my

neighborhood. They always come and check on it and have been very nice.

### *Weaknesses*

Respondent Green 61 - Had to go thru Richmond Dispatch to contact Berea Police.

Respondent Pink 95 - By-pass Berea Police. Call County or Highway Patrol

Respondent Pink 245 - I live on Lakeview Dr. off of South Dogwood. I have talked to 4 officers in the past 2 years and none of them knew where my street was located. Then, after I told them- they proceeded to tell me that I did not live in the city limit. They all thought that the city limits ended at Dogwood Heights. They told me they would have used their GPS to find the street. Seriously?! This is only my opinion- If the school bus drivers know the roads in the district, the police officers should too!! They should know the boundaries of the city limits too. This is of great concern for me! A police officer in Berea should never have to use a GPS to find a street. Berea is a small town- and not the size of Lexington, Louisville or London.

Respondent Pink 94 - I have never felt "unsafe" in my community until this recent chain of events. I don't feel that our police officers know our streets or our neighborhood and I am fearful about needing help because I don't know if they even care.

Respondent Pink 167 - Leadership is poor. I talk to several officers and employees. They are tired of long hours, minimal pay, and a boss that treats them poorly. They feel degraded. And I can see why. I don't even have a lot of respect for them.

### *General Concerns*

Respondent Green 213 - Overall, the majority of officers I have had opportunity to meet and interact, has been quite positive. As expected, there are a couple whom have some "attitude". I really enjoy living here and am satisfied with the police presence and level of professionalism. Thank you for this opportunity to offer feedback. My only request would be that officers should be reminded that not all arrests mean a person is either guilty or a bad person.

Respondent Green 253 - I have witnessed 2 domestic relations problems/ incidences. One 4 years ago where the cops were very heavy handed. And on one last year which was handled more patiently. There was also an unfortunate incident which involves a kid (5 years old) who came from a neighbor's house where he was playing and made a short detour to look at something in another neighbor's yard. The parents couldn't find the kid for about 20 mins and they were reported to social services and the whole thing was blown way out of proportion. It was later thrown out, but the whole thing was crazy and caused a lot of embarrassment, confusion & hard feelings in neighborhood. The past year a "drunk" woman that I have passed on the street came and stole wagon, garden tools and some other small things one Sunday morning off the back deck. I was just getting out of bed, but quickly dressed and confronted her myself rather than call the cops. I told her if she needed something to ask me rather than steal. I think the police need more "community policing" techniques and I think there is a definite difference in how you are handled depending on class/ income/ color, etc. by the

police.

Respondent Red 233 - Yes, they are great with me -- a 70 year-old, white woman who lives in a middle class established neighborhood. I have, however heard of difficulties between students and the police, as well as racial issues. These may or may not be true - or may be overstated. Still, I worry and hope this is not true, and that the department is working on this as we all must do regardless of our jobs and backgrounds. I very much trust our police department.

Respondent Green 67 - Well there is a guy that has been well known, he is a no good for nothing. He ran from the police + he hide for a few day and known back to same stuff. They have a young boy about 4 I think he should be removed from the house, he takes care of himself. I have watch him as he play with my kids and not checked on for hours. I had feed him the same as I would if he were mine.

Respondent Green 66 - For questions 4 and 8 I have 2 different scores -> ability to respond to crime in general & overall performance I'd give a 4. However, related to drug activity I feel the answer is 2 or 1. I feel as a citizen -- and as one in a neighborhood with known drug house(s) blocks away very confused about why this activity continues without arrests & steps put to it. I understand Richmond is a huge junction for traffic btw Detroit & Florida --- and it seems Berea gets a trickle effect of that activity. I'd like to see community forums so member so our community can be kept more informed about what's being done (as much as can be discussed) and what citizens can do. This is big, scary, & seems a bit out of control.

Respondent Green 88 - My wife and I were sitting in living room watching TV around 8:30 pm one night. My wife forgot to lock door. A young man early 20s came in house. Dog stopped him at Door and held him at door till I got up and got kid out of the house. He seemed like he was on drugs and made a mistake. One outside, kid broke free and ran. Wife called Police. Officer came in less than 4 minutes. 3 cruisers out looking for kid. The young man didn't seem to be a threat. Only needs help. Told officer we would not press charges only to get kid professional help.

Respondent Green 86 - I am unsure how the PD deals with different people/situations. I am older, white haired woman, who does not look, act threatening. (I am sure all police persons are not the same) I would like the PD to have as much training as possible on subject and practice dealing with/on mental illness, homelessness, addiction, the pain humans are in....If we are to be helpful for our communities, the police come across so many messed up, injured people; they have to be compassionate and helpful, trained for the many conditions of humanity. If policing has a feel of power/position over others, this will produce an entirely different feel and action than as "servant of the people" feel and action.

Respondent Green 208 - Given that I reside on a dead end street that accesses the Berea College track and soccer field & in an area that people often walk through or drive in to go to park, it would be nice if an officer would drive through or park at the end of the street occasionally. (Walnut Street.) The street is overall quiet, however there is a home that is frequently moved in/out of...not kept well and has been rumored HUD housing...problems there in the past, frequent change of residents, given people that walk through here...police presence would be appreciated (more often) Thanks

Respondent Pink 275 - I don't have a lot of interaction with Berea P.D. I do appreciate our P.D for protecting and keeping us safe. The officers appear to always be very professional. They show respect for the law abiding citizens of Berea. Be Proactive: We don't want to become a Dallas. We don't want to become a Ferguson.

Respondent Red 128 - I use to be very close to many of your officers. In the past few years I feel as if the force has completely changed its officers. I no longer know hardly any. I use to be able to count on those few officer friends if I needed any help within my neighborhood, or in town. I feel slightly uncomfortable not being able to identify most of your officers. I do feel glad that the few encounters I've had were very positive (none recently, besides the wreck) my whole family comes from law enforcement. My brother in law is a trooper, my father-in-law is a retired police officer, and my husband as well, whom has recently decided to veer away from this profession and not pursue it any longer so maybe I'm extra critical of the PD. Overall great dept.

Respondent Pink 175 - I suspect that the Berea Police would have increased capabilities if they had more manpower, equipment and resources

Respondent Red 123 - Berea Police: 1. you need a bigger work place.2. A raise. 3. Wear police cam. P.S.

### *Police Presence Concerns*

Respondent Red 199 - I don't see the police in my area very often. However, last week they sit here for 2 days watching the speed of traffic Pinnacle St.

Respondent Pink 166 - Speeding occurs regularly on road in front of my home but rarely see anyone stopped. Speed limit needs to be reduced due to Pine Valley Drive intersection and new Dollar Store traffic.

Respondent Red 225 - Need to patrol the speeders on Kenway Ave they drive way too fast, never see anyone stopped for it. Also most people run stop sign at Glades Rd. When turning off 1016. Happen a lot!!! If they would ticket people, the city would have more money. They are disregarding the law!!

Respondent Green 267 - Really like our police force. Wish they would patrol all over town more, especially if crime and calls pick up in a neighborhood (Police know which areas are "hot" areas). If anyone knows police can drive by at any time it is both a deterrent and a reassurance. Our neighborhood has had issues recently - over several days - and when we call, Police come. But then that was it. Wish they would have continued patrolling, just driving through, but neighbors had to call for that. Also, cannot easily find or remember the 911 phone number -- takes forever to find -- and then to see if Richmond prefix. Dispatch person is not always best with mannerisms.

Respondent Green 60 - Neutral in response time because I have never called for help from BPD. Police presence in my neighborhood is what I consider weak because our street (Washington Ave) is used as a connector from Broadway. There are speeders all times of the day and night. The cab company drivers are the worst of the speeders and I have personally complained to the owner and reported the problem to the BPD.

Respondent Green 82 - need more Slate lick area

Respondent Pink 168 - Wish they would cruise thru neighborhood more often.

Respondent Pink 169 - Do not see patrolling my neighborhood. I live in the Oaks. More presence please.

Respondent Red 118 - My family and I live in Mooreland Estates which I have always felt safe in. Recently there have been a few shady people just driving around and a few of our neighbors have had things taken. I have seen the police officers occasionally make a round in the neighborhood but I think that it would be nice if they could come more often. Since there is more construction work going on at the Elementary school it's sad, but people will try to steal. That's my only suggestion.

Respondent Red 138 - Don't see police in our neighborhood, no reasons for a 911 call, no crimes. Do know they respond fast from other people in Berea.

Respondent Red 139 - I just wish they would patrol my street more especially at night I am an elderly lady and live alone on a dead end street

Respondent Red 140 - Not enough presence in our neighborhood. Very seldom see any patrolling in our area. Especially during Shannon Johnson traffic on our street. Excessive speed during morning & afternoon hours when parents bring & pick up kids--PLEASE look into these this fall!!!

Respondent Red 145 - We hardly see any patrol in our neighborhood. This is the Vineyard sub. & also Vineyard Estates Thanks

Respondent Red 201 - I live in a subdivision where we are the only House in the city limits. I would like to see the Berea Police drive through occasionally & feel as though we have protection & visibility from our local police.

Respondent Red 297 - In my subdivision you very seldom see any police driving through our neighborhood.

Respondent Pink 290 - I would like the police to enforce on street parking in Beaumont. It is not enforced, yet it is prohibited. The problem is continually getting worse, especially in the house section. It is also a safety issue, as you can't spot children easily behind cars.

### *Concerns about Police Response*

Respondent Pink 235 - Had our garage broken into when we were home. Neighbor witnessed the theft/robbery + could see the guy @ his car on the interstate. Called 911 - said they dispatched but officer never showed. Luckily the thief's car wouldn't start - so he was stuck on the interstate. Called 911 back after 10-15 min -- still no one showed. Called KSP -- responded immediately. Stolen goods were returned.

Respondent Red 304 - Would probably call Madison County Sheriff first - best results.



Respondent Pink 265 - They could smile back when I smile at them in community. I called because of suspicious problem in neighborhood, if it was a robbery or invasion - would have been too late. It was over 1 hour response!

Respondent Pink 284 - Over the past year, my neighbors have personally gone to the Berea PD to report illegal activity in our quiet neighborhood. They have ALL been dismissed and the activity remains in our neighborhood. The woman who houses transients and persons with existing records needs to be EMD'd to Eastern State before she becomes a hazard to others or to herself. As of current the only thing I can say about your Dept. is that they do an outstanding job pulling over citizens who do not wear seatbelts or speed down Dogwood Drive but other than that, I cannot count on them to protect myself, my family or my neighbors.

Respondent Red 137 - No response for 1/2 hour to motor vehicle breakdown on busy intersection- Actually never did respond. Tow truck removed vehicle no police present.

Respondent Red 307 - >4 yrs. ago, we've called for neighborhood disturbance(s) + either >30 min. response time or none @ all. Criminals gone by then! Does not instill confidence in BPD!

*Thanks*

Respondent Green 324 - Keep up the great work! #BluelivesMatter #AlllivesMatter!

Respondent Green 58 - Again, I have nothing but admiration for the officers who daily perform such a thankless job. It gives me a sense of security to see them on my street, the Park, or anywhere else. Thank you.

Respondent Pink 152 - Thank you for all you do to serve and protect our community.

Respondent Pink 154 - The police department is a great one--but, as any department of security there is always room for learning, increasing responsibility and mature in love, numbers to cover department, and improvements. Thank you for all you do --you put your lives on the line every day because of evil, low morality, etc. Wish everyone that answers this survey tells you they pray for you every day. We do. Lord blesses you, keep you safe, and watch over you & family. God bless you.

Respondent Red 266 - We can all improve and I think the BPD works at this every day. Do your best or go home.

Respondent Pink 180 - Good job! Our world has changed. We are proud of all who serve. Thank you!

Respondent Pink 183 - I SUPPORT OUR COPS!

Respondent Pink 315 - Fortunately have not had much dealing with or need for police help. Thank you all for your service. 7/9/16 - Didn't have enough lead times to respond to this survey (1 week). Was away - am sending anyway. All hearts are broken due to recent news @ Dallas. Again, thank you for your service.

Respondent Pink 320 - Overall I think they do a good job.

Respondent Pink 992 - Awesome Police Department!

Respondent Red 146 - "Do all you can do to keep us all safe thank everyone very much and God bless you all" "Keep up your good work"

## Section VI: Citizen Comments

Citizens appreciated having an opportunity to express their thoughts and concerns. The information repeats earlier sections, concentrating many of the trends present in previous sections, such as concerns about drugs and drug-related crime, police presence, and a general appreciation for Berea PD. However, the 2<sup>nd</sup> and 3<sup>rd</sup> questions also reveal a desire for more contact with and knowledge of the Berea PD, along with more communication about crime and crime-fighting efforts.

### *1. What is your #1 safety concern here in Berea?*

There was a wide variety among respondents' safety concerns. Among the 233 comments, an overwhelming number of citizens were concerned about drugs, frequently grouping drug concerns with other, such as child safety and harassment. They were also concerned about property crime, such as burglaries, break-ins, car theft, and vandalism. Many just wanted their children to be safe, some without citing specific threats, and others concerned about drugs. Other concerns were alcohol, especially in light of the recent vote permitting alcohol sales in restaurants, traffic, harassment either prejudice-based or by gangs or "thugs," with a few being concerned about terrorism and mass shootings. Finally, some had concerns about police presence and recommendations to the City for safety measures.

#### *Alcohol*

Respondent 246 Red - Curious how introduction of alcohol will impact crime in Berea (if at all).

Respondent 43 Blue - Alcohol coming into to our town! We hope this do not bring more trouble for you! + Us!

Respondent 109 Blue - Drunk drivers. Transients from I-75. Meth addicts/ dry users breaking into cars.

#### *Concern for Specific Populations*

Respondent 122 Red - Children, College Students, elderly, single parents.

Respondent 269 Pink - Young thugs and drug activity.

Respondent 288 Pink - Safety for my kids. Thieves.

Respondent 189 Pink - Safety of our children.

Respondent 193 Pink - Protection of my children, especially in school

Respondent 27 Blue - Welfare & safety of our children.

Respondent 271 Blue - Safety for our children.

Respondent 279 Blue - The safety of our children in all situations.

Respondent 164 Pink - Keeping drugs out of Berea and away from our kids/ schools.

Respondent 291 Blue - My children play in the parks (soccer, softball + play) + on numerous occasions illegal drug activity was present.

Respondent 253 Green - Drugs are a big concern but I am torn about reporting use of drugs because the system is broken and we need to do something other than jail our community kids. (Selling drugs I would always report!) I usually try to let them know I am watching - as deterrent most of the time it works. After a 6th grade girl on the street got pushed around cutting through the park one day. I went over to the park and sat in my car to watch for a few days after. But nothing more happened - but this needs to have a presence at times - usually early fall and late spring when school gets out.

Respondent 227 Red - Drugs. Things for young people to participate.

Respondent 93 Pink - To protect my family. I cannot think of anything dangerous in Berea. Parks, roads, schools, etc., all seem safe.

Respondent 210 Blue - Crime rate is increasing everywhere! Being a single women I feel afraid at times, but living in a low crime area such as Berea gives me peace of mind.

### *City Concerns*

Respondent 282 Blue - More street lights in unlighted areas.

Respondent 157 Pink - the city parks after dark

Respondent 266 Red - Drugs, child abuse, elder abuse, better street lighting.

Respondent 89 Green - Cyber Bullying... Internet bad guys.

Respondent 218 Green - Flooding on Cherry Rd.

Respondent 106 Blue - Break-ins because of the economy. More are becoming thieves because of job loss, etc.

### *Drugs and Property Crime*

Respondent 184 Pink - Drugs are a real problem. Property crime stems from illegal (and legal) drugs as does violence. Another overlooked issue is on-street parking in neighborhoods that prescribe against it. It's unsafe and it hurts property values. This should be enforced by the police department. People drive far too fast through these neighborhoods and swerve around the cars parked on the street. Someone is going to get hurt badly. We wish we could let our kids ride bicycles through the neighborhood but it's far too unsafe to risk it.

Respondent 101 Blue - The drug problem -- potential for even more crime such as home break-ins and personal attacks. Many residents are older and may be perceived as easy targets.

Respondent 120 Red - Drugs and robbery/burglary related to drugs. Finding dirty used needles all over town is dangerous. People offering drugs to our children in the restrooms at McDonald's on Glades Road.

Respondent 130 Red - Thefts. I feel drug use is up and those people have to steal, so we have an obvious problem.

Respondent 140 Red - Drugs, theft. I have been a victim of theft twice within the last 4-5 years.

Respondent 148 Red - proliferation of illegal drugs and property crimes that stem from that proliferation.

Respondent 18 Blue - Theft - we've had several incidents of theft from our home/property over the years. "Meth heads" are a concern, don't like people w/ fireworks. No other issues generally.

Respondent 281 Blue - Random break-ins - random vandalizing by teens + drug abusers. Increase in drug abuse and all that goes with it.

Respondent 154 Pink - Drugs; fireworks--personal in neighborhoods. That so many pedophiles live in area. Speeding.

Respondent 309 Red - Crimes related to drug abuse. Irresponsible drivers. Large % of drivers who ignore stop signs and red lights (same as everywhere in country).

Respondent 9 Blue - DWI's, driving under the influence of drugs.

Respondent 119 Red - Drugs with the younger generation

Respondent 128 Red - Drugs and people soliciting money for drugs on the corner by Walmart. I also watch \*A LOT\* of drug deals go down, many a day. Wish that could be monitored more! I would call, but by the arrival time of a police officer, they would be done already. Drug control is my biggest concern here.

Respondent 170 Pink - Drugs seem to be bad everywhere. I am never around or know of anyone who is around drugs but this is an ongoing problem that all communities face.

Respondent 213 Green - Drugs and drug related-especially among the youth (under 20)

Respondent 222 Red - Drug use and all the things that are associated with it, such as robbing, killing, stealing, unable to work. Draining our tax dollars and increasing. Refusing to work!

Respondent 23 Blue - Probably drugs, but I don't hear much about this; I know the

police are vigilant.

Respondent 237 Blue - Not experienced in any situations or even know of those who have suffered but drug use among young people, in particular high school kids. So many future problems averted if can reach them before they become seriously involved.

Respondent 265 Pink - Increase in drugs and problems it causes.

Respondent 58 Green - Drugs. We are seeing way too much of it between Mill Street and Jefferson Court.

Respondent 60 Green - Drugs - we have witnessed used syringes in our street many times. Have also seen them at different locations in town.

Respondent 62 Green - Drug deals at parks, schools, Walmart parking lots.

Respondent 69 Green - I have concern, there are people that are on drugs, that would break in on you to get money or drugs. From you, they don't have to live in this area, I think this area is pretty good, but I live alone.

### *Harassment*

Respondent 201 Red - MAKING SURE GANGS ARE Either Broken up or avoided in our community -continue to fight war on Drugs-I hear people say "Everyone knows who the drug dealers are in Berea, why doesn't the police do something". (i.e. BUST THEM)

Respondent 312 Red - Too many drugs & thugs. Crazies get crazier.

Respondent 241 Pink - Drugs/Theft/Thugs

Respondent 303 Pink - A tie between drugs and open discrimination against race and LGBT.

Respondent 308 Blue - Too many guns and confederate flags.

Respondent 262 Blue - I share a house with several young people including my daughter. All of them rarely walk or bike to work. They sometimes experience harassment by motorists when doing so. I always worry when they are out.

Respondent 207 Green - I worry most about hate-based harassment and substance abuse and how these affect our young people.

Respondent 285 Blue - My #1 safety concern is for those folks that are being targeted by hate + prejudice. People who are not straight + white take a risk walking to Walmart. I have stood on a corner waiting to cross the road when a vehicle drives by yelling racial slurs at the black college student standing beside me.

Respondent 992 Pink - Protestors, Crazyies! Drugs! "Combination."

Respondent 88 Green - No gangs of kids, no graffiti. No people drinking scoping out neighborhood. Keep the homeless off the streets. Hopefully they have a shelter for them.

Respondent 68 Green - Thugs at Walmart. People driving distracted (on phone etc.).

Respondent 81 Green - Unstable people with weapons like our son's childhood, friend (name withheld). Domestic situations that spill over to others / hotheads or drunks

### **Property Crime**

Respondent 250 Blue - Thieves have shown up lately and are causing huge problems for so many people. Also, drugs are so bad in our community. The two are likely related.

Respondent 179 Pink - My elderly parents. They are 96 and 90 years old. They live in their own home and are afraid of home break-ins. They have lived here their all their adult lives and involved many businesses They love Berea. It is great place to grown-up.

Respondent 151 Pink - Burglary, break ins, cell phone use while driving! Senior's safety concerns. More security for civil events!

Respondent 316 Pink - Petty theft which is an aggravation and can turn into a personal safety issue.

Respondent 15 Blue - Thefts- it seems like there are a lot of cars broken into, trailers stolen & storage buildings broken into.

Respondent 190 Pink - Keeping my household safe-- The #1 safety concern for my husband& I is the chance of burglary or a home invasion.

Respondent 25 Blue - Someone breaking in to my house. I live alone

Respondent 257 Pink - Break-ins: My parents car was broken into and my mother's purse stolen from the BCS parking lot. I've heard of this in other areas.

Respondent 290 Pink - Break ins. Crime spilling over from massive apartment complexes.

Respondent 96 Pink - I have no real safety concerns at this time. If i did, it would probably be something like a home invasion or break-in, since I live alone. Crimes like that seem to be on the increase in other cities.

## **Mass Violence**

Respondent 91 Green - terrorism. drug control

Respondent 82 Green - Explosions, or somebody to come into a work place, Walmart, or anywhere, and just start shooting people.

## **Traffic**

Respondent 1 Blue - Speed limits, home break-ins are my worries - I work out of town so do not see or hear much.

Respondent 113 Blue - Irresponsible drivers. Door-to-door solicitors.

Respondent 125 Red - The Way some People Drive. Some drivers disregard traffic control devices and put other motorists in danger.

Respondent 20 Blue - There are several motorcycle riders who regularly travel Prospect St. below Boone Tavern, who are recklessly traveling at a high rate of speed which also makes a disturbing loud noise problem as they accelerate. If they are not stopped, then on someone else will be seriously hurt.

Respondent 220 Blue - I live on Big Hill Rd between the shell station and Moore's Grocery. I would love the police ticketing drivers who speed through this dangerous stretch of roadway. I've seen several accidents occur while live here. The cars, trucks, semi-trucks loaded with huge logs, go too fast. Why not put an officer on the road? People would slow down if they knew they could pay a fine. You can use my driveway to park your car to observe the speeding vehicles. It's dangerous! Thanks

Respondent 255 Blue - Within the past ten years our traffic has increase a lot. Many drivers are more concerned about being first rather than safety first.

Respondent 26 Blue - Stop sign + red light people runs

Respondent 286 Green - The pedestrian traffic on Scaffold Cane Rd.

Respondent 294 Green - Drivers going too fast on Boone Street, Scaffold Cane and other similar roads. Not enough crosswalks on Chestnut. Not enough safe routes for street cyclists.

Respondent 299 Blue - Observance of 4-way stop intersections & regulations RE: Those riding bikes.

Respondent 323 Blue - Cars speeding through town, esp. Big Hill Rd/Prospect St.

Respondent 5 Blue - traffic/pedestrian accidents

Respondent 61 Green - Speeding. Loud motorcycles. Pickup trucks.

Respondent 98 Pink - Drivers who do not come to a complete stop at red lights and stop



signs.

Respondent 138 Red - Traffic, cars going too fast through neighborhoods.

Respondent 168 Pink - Speeding through neighborhood

Respondent 35 Blue - People parking on street in any direction is hazardous.

Respondent 198 Blue - Traffic on Bratcher Lane-since widening it has become a raceway- & the flashing lights on KY21 @Bratcher seem to say "go faster" I have pulled out on KY 21 and almost been hit from traffic coming over the hill. Is there anything that can be done about this?

Respondent 67 Green - Where I live I have asked many times for speed limit and slow kids at play. They get put up but don't stay up.

Respondent 118 Red - Drugs (I know it's hard to control, but that is my main concern). Traffic: I see so many people running red lights and stop signs. It makes it very hard when I'm teaching my teenagers to drive properly.

Respondent 12 Blue - Drugs. Theft by people around your home & car. Handicapped parking spaces being used by people who are not handicapped even van accessible spaces being used by people in cars & trucks keeping someone who really needed that space from using it.

Respondent 205 Green - I'm most concerned with safety issues related to drugs. I'm concerned with the number of DUIs and traffic stops where drugs are found. I do not consider individual drug users as threats to myself or my family. They are safety threats when they get behind the wheel, are responsible for children, and manufacture drugs.

Respondent 21 Blue - Drug use (heroin, meth). Being hit by a car while running or cycling.

Respondent 267 Green - Drugs and break-ins (also cars running stop signs)

### *Police Concerns*

Respondent 123 Red - Our police department is doing a good job. But we need more police officers to keep everything in control. Such as drug and all the crimes.

Respondent 245 Pink - I talked to Chief Gregory about a neighborhood problem on March 29th. Officers drove our street/neighborhood 6-8 times a day until April 4th. There has not been a patrol car on my street since April 4th. They drove my street more in that short period of time than they had in 20 years total. Police presence on my street is a major concern. They NEVER patrol my street Lakeview Dr. Drug activity is also a major concern which leads to home/business robberies.

Respondent 192 Pink - Keeping officers present & available like they are now

Respondent 70 Green - Break-ins. Ability for officers to help in specific situations.

Respondent 55 Green - Not much --- good policeman leave for greener pastures but there is not capable of matching salaries retirement --- we are like a farm team for state + sheriff --- we are very fortunate to keep the ones we do + they should be commended!!

Respondent 302 Red - Officers seem to be just putting in their time. Not motivated.

*2. The thing I would most like to see improved at the Berea Police Department is:*

While this section repeated some of the themes about police presence, drugs, and traffic, the most outstanding elements were specific requests for Berea PD outreach and communication. Regarding the police specifically, they wanted to see more training and resources, and well as improved attitudes among some officers as they interact with the public. As in previous sections, they also used this section to express appreciation.

*Access*

Respondent 108 Blue - I fear for someone running from danger + thinking they can go to the Police Dept., for help. There's no way to get to help immediately. They couldn't get through the door.

Respondent 143 Red - The building to be more accessible

Respondent 157 Pink - Longer office hours. I work in Lexington & the office not being open after 4 is a big inconvenience.

Respondent 158 Pink - Have dispatch center phone in phone book--when # in book is used you're transferred to dispatch #623-1248 (non-emergency).

Respondent 302 Red - Access to police station during night hours. Doors locked can't get in without calling downstairs. If in trouble - You're in trouble!

Respondent 68 Green - We don't know who to call for a non-emergency. We no longer know where to go to talk to someone in the Department about a non-emergency.

Respondent 89 Green - I'd like to be able to talk to an officer in Berea not Richmond when I need help on advice.

*Approachability*

Respondent 105 Blue - Positive community interactions. Presence in area.

Respondent 219 Pink - how officers interact with the community (approachability)

Respondent 303 Pink - Transparency and empathy.

Respondent 54 Green - Better interaction with the community.

Respondent 86 Green - I would like every citizen to feel safe around our PD.

### *Improved Attitude in Interactions*

Respondent 14 Blue - Crack down hard on the real criminals, and treat decent people with respect.

Respondent 179 Pink - More respect for people and authority. That comes from the home.

Respondent 209 Blue - Have had virtually no contact with the police Just be polite

Respondent 273 Pink - Partnership - attitude of wanting to make residents feel safe.

Respondent 308 Blue - That requests for help and reports of stealing, etc. be treated seriously no matter who the request came from.

Respondent 63 Green - If you personally or professionally don't like someone, give them a break. They might have changed.

Respondent 27 Blue - Take all reports seriously.

### *General Concerns*

Respondent 227 Red - I would like to see some recruiting of people of color for the police department and other paid positions of Berea City. Thanks for asking!

Respondent 123 Red - Is more concerned with missing person cases. Should give more time to help those people.

Respondent 151 Pink - Welfare checks for seniors, and older people who live alone!

Respondent 190 Pink - Vagrancy seems to be a growing problem in our community. I have witnessed an increase of panhandlers & people begging for money

### *Drugs*

Respondent 66 Green - Action on & communication about drugs.

Respondent 118 Red - More drug enforcement

Respondent 122 Red - Check-points once a month.

Respondent 16 Blue - When the dept. knows of a resident that is selling, or known drug activity, I think they should be harassed. If it isn't addressed then is it permitted?

Respondent 201 Red - WAR ON DRUGS

Respondent 21 Blue - An aggressive drug task force.

Respondent 328 Pink - (Drugs).

Respondent 331 Blue - The heroin epidemic occurring in Berea.

Respondent 46 Blue - Not sure the solution, but something must be done about the meth, heroin, etc. Honestly I'm very glad I don't have children living here. Good luck

#### Communication and Outreach

Respondent 291 Blue - Tell more on Facebook about crimes prevented. Bad guys caught. Let people know the good!

Respondent 266 Red - Continued community communication.

Respondent 45 Blue - Better communication.

Respondent 253 Green - More "community policing procedures" 2. Invite the community and churches and other organizations to help with the drug problems etc. "Rutland VT" has had a good successful initiative which we could emulate. 3. keep in the newspaper-problems, ideas, solutions, successes, hopes, fears, etc.

Respondent 81 Green - More information about challenges and statistics. For example, regular summaries (not incident reports, as we see in the Berea Citizen) of how many of each kind of crime occurs each month compared to last year, or a dashboard of the police dept.'s 3-5 key indicators for the year and how each is progressing.

Respondent 271 Blue - Maybe some added community interaction programs, that way we can get to know our members of the police department.

Respondent 237 Blue - Outreach to minorities. Ensuring that people of color believe Police care about them and will protect them, especially Berea College students. Many of the international students come from countries where the police are not to be trusted or are corrupt. We should be part of their welcome and indoctrination when they arrive as freshman.

Respondent 262 Blue - Community outreach in neighborhood areas. It helps to know the individual officers to be more comfortable in less pleasant situations.

Respondent 285 Blue - Be more of a friendly presence -- have police and firefighters eat lunch at the schools with the different grade levels.

Respondent 298 Blue - That Police would be more friendly and open to the public + to the citizens of Berea. When I do see them in my neighborhood, most of the officers will not even wave to you, or even act like they see you.

Respondent 56 Green - More personal contact. I have a small buss. And the opportunity to

meet and get to know officers would be nice.

Respondent 322 Red - I believe we need more trained neighborhood watch programs.

### *Police Presence*

Respondent 284 Pink - Response time needs to be improved, and police presence in neighborhoods. Dispatch moved back to Berea. In an emergency, I will contact State Police because I am not confident that Dispatch to Berea will render aid quick enough.

Respondent 213 Green - More interactive-visible presence at public gatherings and venues, i.e. foot officers in the parks (or bike) especially during events- not just \_\_\_'s

Respondent 267 Green - More driving through town. Easier way to get non 911 number (something catch like "BPD-" "273-").

Respondent 329 Blue - More of a street presence either on foot, bike. I realize this would be different - maybe 10% of the time of duty hours could be spent in this capacity.

Respondent 307 Red - Regular unscheduled neighborhood drive-through + interaction with citizens in their neighborhoods.

Respondent 166 Pink - More presence contact with the public and less time in cars.

Respondent 62 Green - Increased presence in drug related areas.

Respondent 67 Green - More cop checking at late nights seems like that's when all the drug house do more between 1:00am-4:00-5:am.

Respondent 319 Blue - More police presence. Positive experiences for children. Clear communication verbal/written. Tougher on drugs and awareness. Over all care because they live here to concern.

Respondent 110 Blue - More officers. Better response time. More visibility - Deterrent.

Respondent 184 Pink - Step up patrols in neighborhoods. Crack down on on-street parking and be more visible. Being an officer has got to be a tough job at times. I'm just thankful for the ladies and gentlemen of the Berea Police Department. Stay safe out there.

Respondent 61 Green - More presence. Pull over + ticket loud vehicles.

Respondent 10 Blue - More patrolling in my area.

Respondent 119 Red - Make yourself visible.

Respondent 120 Red - Response time and increased patrols. Indian Fort Theatre needs more patrols too. While hiking my family has come across multiple used needles there.

Respondent 128 Red - I live in an extremely safe neighborhood between Rich and Berea. However, I still would like more patrol to drive through at night time. You just never know who's around and I'd like to see more passing by my house and street just as added security for my own peace of mind.

Respondent 130 Red - More visible presence in all neighbor hoods.

Respondent 139 Red - Someone driving on my street occasionally.

Respondent 140 Red - More police presence in our neighborhood!!

Respondent 141 Red - More visibility/transparency (not just when there is a crime)

Respondent 146 Red - which we could have more police on every corner to watch over us.

Respondent 155 Pink - presence

Respondent 156 Pink - more officers out in areas that need patrolled

Respondent 167 Pink - Visibility

Respondent 168 Pink - more visual presence

Respondent 173 Pink - more patrols

Respondent 183 Pink - CAR PATROLS

Respondent 208 Green - More visibility in residential area per my comments

Respondent 25 Blue - More patrolling on Johnson Rd. - especially afternoons + night.

Respondent 250 Blue - Patrol through neighborhoods at night. I rarely see police out anywhere and only in our neighborhood if someone calls. I suspect that random patrols and presence would greatly reduce break-ins.

Respondent 265 Pink - Increase presence.

Respondent 283 Red - The outer city limits is getting patrolled more regularly especially at night.

Respondent 288 Pink - More patrol in our neighborhood, haven't seen any since moving in March 2016.

Respondent 289 Pink - More officers and patrol.

Respondent 297 Red - Patrolling neighborhoods. There is a lot of theft going on.

Respondent 3 Blue - be out and around more

Respondent 310 Blue - More Police officers on street.

Respondent 314 Pink - More patrol in my neighborhood.

Respondent 316 Pink - Patrolling neighborhoods.

Respondent 32 Blue - Continue what you are doing, but maybe patrol neighborhoods more- show a presence. I will look into the app and website. Thanks for the information.

Respondent 325 Red - More neighborhood patrols.

Respondent 33 Blue - More police.

Respondent 330 Green - More night patrol in vulnerable areas

Respondent 58 Green - I already think you do a great job. Maybe a little more patrolling evening hours on Mill STR.

Respondent 60 Green - More police presence in my neighborhood.

Respondent 82 Green - More officers and more patrolling of Phillips Street and Slate lick area.

Respondent 94 Pink - A presence to show those breaking the law that it will not be tolerated. We deserve a safe, well protected neighborhood.

Respondent 261 Red - The police cars should be seen, not hiding behind trees or buildings.

### *Officer Training and Resources*

Respondent 290 Pink - More mature officers. Some appear to be barely more than high school students: One officer was a drug user in high school, my son knows him and was very surprised to see him on the force.

Respondent 137 Red - Less Turnover in Police Department - would be a big help.

Respondent 207 Green - I think with more staff, the department would be able to improve response time and availability to help in the community.

Respondent 205 Green - I would like every officer to be trained to respond to mental health emergencies. I know that some are.

Respondent 43 Blue - Hope you get better pay. So we can keep you longer!

Respondent 154 Pink - More coverage in Department; Pay raise' Council--and Police Chief-- give more study on budget to pay, protect and love our men and women.

Respondent 222 Red - I would like for them to have any equipment needs met that would help them in their effort to protect our community.

Respondent 230 Pink - I would like to know that our police always has good equipment and the opportunity for continued education.

Respondent 257 Pink - I always think training and education are crucial. And I believe our

police officers (not just Berea) are underpaid and underappreciated.

Respondent 9 Blue - Better pay across the board that would help attract more and better recruits with better training.

Respondent 93 Pink - Considering I have never thought about this question in the 4 years I've lived in Berea, I would like to see the entire Berea Police Department receive raises, including the chief of Police, and anyone else responsible for putting together this survey, which seems to be a great way to gain insight into how to better serve the community and make Berea a better place for all of us to live and raise and family

Respondent 235 Pink - Quicker response to calls.

Respondent 245 Pink - All officers should learn the location of every street in town and the city limit boundaries. They should not rely on a GPS!!

Respondent 97 Pink - Know your city boundaries. Go help a citizen even if you don't believe it is in Berea. Check. Help.

### *Traffic*

Respondent 148 Red - I can't think of anything right now. People drive too fast in my area (Chapel Ln & White Station Rd) but this is common county wide.

Respondent 221 Red - Better Traffic control at accidents.

Respondent 223 Blue - Cell phone usage while driving going through red lights and stop signs.

Respondent 26 Blue - Ticket for run red lights + stop sign.

Respondent 263 Red - I would like police to enforce traffic laws more (such as stopping at stop signs) to improve safety. 1016 & Powell intersection is very poor for this.

Respondent 323 Blue - Lower speed limits through town, esp. Big Hill Rd/Prospect St.

Respondent 83 Green - Would love to see the beginning of Morningview and Jefferson make no trucks or motor coaches. Have had two 18 wheelers down here. one tore up Jack St. Dept. fixed it, the other guy was lost and motor coach was lost I would say -

Respondent 92 Pink - Ticketing people driving vehicles with missing mufflers. I recently took a 2 week vacation visiting several cities from here to Florida. The first thing I noticed when I returned was all the loud vehicles. Nowhere else had any that I can recall. I know Berea doesn't have a noise ordinance, but the state has one. Why can't/don't the police enforce it?

### *Appreciation*



Respondent 244 Blue - I appreciate our police dept. just continue to be fair to all...

Respondent 18 Blue - Stay friendly - focus on service, dignity, + respect for ALL citizens is nice to see asked here overall you all do well + have a good reputation. Keep up the good work.

Respondent 116 Blue - We have no complaints or concerns with BPD.

Respondent 129 Red - Continue to keep covering the entire community

Respondent 13 Blue - I have had no problem with the Berea Police Department

Respondent 133 Red - Seems they are doing a good job. I appreciate them and are thankful for them.

Respondent 138 Red - Nothing. Our experiences have been great.

Respondent 153 Pink - I think they are doing a good job in all they do.

Respondent 192 Pink - no improvements needed that I know of

Respondent 210 Blue - I think the police dept. is doing an excellent job! Thank all of you for keeping our community as safe as you can.

Respondent 229 Green - I appreciate all BPD does for our community and feel very confident you will be here to help if/when the day comes my family needs you.

Respondent 233 Red - It all works well for me.

Respondent 238 Red - Can't think of anything.

Respondent 241 Pink - As best as I can tell you all are doing about all you can, all things considered.

Respondent 242 Red - The police come out quickly when we had a suicide in our home.

Respondent 249 Pink - Keep up the good work

Respondent 29 Blue - Everything is fine to my knowledge.

Respondent 295 Red - I think we have an outstanding Police Department. I am glad to see them (officers) everywhere in the city and being active with our citizens and young people.

Respondent 31 Blue - I feel they are doing a good job! I don't know of an area where it could be improved. Would hope that more minorities could be recruited.

Respondent 37 Blue - Doing a pretty good job!

Respondent 70 Green - The Department itself seems to operate adequately.

Respondent 84 Green - no complaints at this point.

Respondent 88 Green - Too early for us to comment on. But I doubt it would be anything. Cars always look great. See cruisers all the time. Good job!!

Respondent 991 Pink - I feel Berea PD provides a good presence to Berea. I've passed cruisers at all hours of the day and night.

3. *Was there anything we did not ask that you would like to share?*

This section repeated much of the previous section, particularly the concerns about access and communication, with requests for outreach. Respondents also noted the Department's strengths, and again, extended their thanks.

*Access and Communication*

Respondent 245 Pink - Berea is short changed by the location of the 911 Call Center being located in Richmond. The dispatchers are not concerned with the citizens in Berea.

Respondent 94 Pink - The night that we suspected drug activity in the nearby home, we drove up town and looked all over for an officer (10pm) We went to city Hall station and it was all locked. I am still not sure where our police are housed and no one seemed to know that we asked.

Respondent 226 Green - Reported crime they say we're do our best, that's the last of it.

Respondent 108 Blue - The 911 system is a disaster. Why route Berea to a dispatcher that is then going to route the call back to Berea.

*Police Concerns*

Respondent 250 Blue - From what I've heard, our officers are overworked, underpaid, and often under appreciated by administration and the community. It's proven that employees that feel valued work harder without having to be asked. If this changes from the top, the effects will trickle down and charges will be evident in our community.

Respondent 283 Red - I feel the cops should be paid more for protecting our community.

Respondent 120 Red - It shouldn't matter someone's status in the community when they are reported for a crime/investigated we should all be treated equal. For example "you know who that is don't you" Should never be said. It shouldn't matter someone's social status and how they are treated should be the same as anyone else.

Respondent 137 Red - 5 police cars at local restaurant at one time. Who is out patrolling? It was during high traffic time.

Respondent 147 Red - Question--Is there a standing city ordinance that falls within your responsibility that you are lax in or do not enforce? Overall: keep up the good work

Respondent 207 Green - When I reported a concern (more than 4 years ago) and sought advice from the police, I was treated in a way that harmed me and my family. I both appreciate the complexity of the situation and feel saddened that this situation betrayed my trust in those I trusted to protect me and my family. I was treated as if I were a criminal and it took years for me to feel anything other than intense fear and anger at the sight of police.

Respondent 270 Green - 1. Police department seems to be becoming militarized with purchase of Humvees, etc. This not good. Police should be in service to the community -- not a military operation. 2. This survey should be provided in an accessible format for those who have visual/motor impairments, since they would not be able to complete this form.

Respondent 95 Pink - Be more thorough.

Respondent 284 Pink - Lakeview Drive is in the City Limits. Your officers need to learn the city streets and what is in the city limits.

Respondent 4 Blue - Recently my wife called 911 about some suspicious activity on our street/subdivision. She went to the bottom of the drive to be sure they talked to her, got the right place. They drove by 2 or 3 times without seeing her or stopping. Scary!

### *Safety Concerns*

Respondent 7 Blue - I regret that my current "old age" has decreased my ability to be more involved with the community.

Respondent 175 Pink - Loose dogs are a huge problem on a daily basis. The aggressive use of confederate flag is very scary.

Respondent 330 Green - Noise ordinance and enforcement of some. (loud stereos in vehicles)

Respondent 229 Green - I would have to say things have changed here. I used to run 5am in the dark as a woman + felt reasonably safe. I no longer run at night b/c I do not feel as safe any longer.

Respondent 307 Red - Pedestrian danger: no sidewalks on 1016 from bridge to Dixie Park intersection!

Respondent 309 Red - Try to be more observant of intersections where vegetation (foliage) impedes view of oncoming traffic (and get the stuff removed by appropriate parties).

Respondent 118 Red - No, but I do have kids and they are always talking about drugs at school. And me and my husband see it at the Sonic, Circle K, and Shell on 1016. Just to give you a few tips. Thank you all for everything you guys do to keep us safe. We truly appreciate. God Bless!

Respondent 319 Blue - McDonalds in front of Madison Southern has worse drug problem around all the way up to the owner. Prescription drugs are getting worse daily, abuse of those. Crime in Silver Creek Apt I really needs addressed timely responses. Also court house needs to be opened

more than on Fridays in Berea! Please :)

Respondent 66 Green - A second concern after drugs: safety of racial minorities and people in the LGTQ community. That's a real concern as well, drugs just looms largest. Thank you for sending out this survey & for all the work you do in the community!

### *Outreach Requests*

Respondent 275 Pink - Drug related crimes and drug addictions in the area appears to be increasing rapidly. It appears to be out of control! I would like to have a B.P.D. Rep. speak at our church about protection from home invasions and drug related issues.

Respondent 128 Red - Thank you all for being a part of this community. I surely couldn't do the job y'all do every day, so props for being able to! Would like to get to know the men and women better who are protecting me daily though.

Respondent 110 Blue - Need a regularly scheduled forum within districts- allow people to ask questions and get to know their officers?

Respondent 196 Pink - classes on safety for seniors (dangers for shoppers, scams, etc.)

Respondent 241 Pink - No, Not really. I would suggest the department assemble a communications board- composed of educated citizens who could work as a commit citizens- a non-paid group to help make PD operations more transparent.

Respondent 62 Green - I would like to see more police lead community projects in order to assist in youth and community members trusting the officers.

### *Requests for Police Presence*

Respondent 205 Green - I would like to see officers on bicycles on a regular basis. I would like one patrolling routes to school in the morning and afternoon. There are teens and young adults who sell drugs in the Berea Community park and do lesser things like providing cigarettes to elementary school kids.

Respondent 298 Blue - Yes, I live in a subdivision off Short Line Pike. The speed limit is 25 on our street. We have children that live on our street riding bicycles + playing in their yards, but that doesn't stop people from speeding! People come out of subdivision at end of Goldenhead + fly down our street constantly. I know that they are going at least 10-15 miles over the speed limit. We need something done about this before a child is killed. I have called Police Dept. to report, but informed that nothing could be done, unless Police witness it. Well, our driveways are free + open to any Police officer that wants to sit + see for themselves. Summertime is not as bad, but once school starts, it gets terrible. Also late in the afternoon between 5-8p.m. is bad.

Respondent 151 Pink - More late night patrolling!

Respondent 21 Blue - I would like to see more police patrols in the Slate Lick area, and all residential neighborhoods really.

Respondent 82 Green - Please do the good work you do. We need more police officers to patrol and watch over people houses due to 3rd shift hours.

### *Strengths*

Respondent 237 Blue - In the ten years we have lived in Berea the few times I have encountered officers they have been professional and courteous. However I am an educated middle class white male, retired from the US Navy. I hope everyone receives the same respect I have been accorded.

Respondent 149 Red - The Police is very good to Patrol our neighborhood as much as they do. There has been two cars broken into in the last month at night.

Respondent 19 Blue - No, now that the speed signs on Forest seem to have slowed down the traffic.

Respondent 159 Pink - I feel safe in Berea never had any problems The Police Dept. must be doing a great job I have never heard of any complaints. Quiet here in Berea and I like that. Berea is a lot better place to live compared to Lexington, Richmond, etc.

Respondent 265 Pink - I like the resource officer in school.

Respondent 277 Green - Over the last 26 years, when I first moved to Berea, I've had several opportunities (some fortunate, some unfortunate) to interact with the Berea PD. The officers have always been polite and understanding. They seem to understand and embrace their roles as protectors and servants of the community. I have never felt harassed or threatened by the Berea PD. They don't have the "chips on their shoulders" that officers in many other communities seem to have.

Respondent 294 Green - The police office was nice and professional when I was rear-ended on Chestnut Street few months ago.

Respondent 314 Pink - All officers I have met or had interaction with have been respectful, courteous and helpful.

Respondent 5 Blue - Overall the force seems trained, professional, courtesy & help to make the city a wonderful place to live

### *Thanks*

Respondent 170 Pink - I am very impressed that the dept. has issued these surveys. I hope feedback is helpful.

Respondent 1 Blue - I have family in law enforcement elsewhere so do appreciate the fact that we have men and women in this community who care enough to serve. My neighbor is probably safer because an officer lives here in the subdivision - Thankful that he does.

Respondent 116 Blue - Be safe- you are appreciated!

Respondent 125 Red - I think the Dept. Does an excellent Job!

Respondent 138 Red - No. Thanks Berea PD

Respondent 146 Red - Yes. We do care thank you all for all you do.

Respondent 148 Red - No--thanks for doing the survey. I appreciate being asked my opinion.

Respondent 15 Blue - Thank you for your service!! :)

Respondent 166 Pink - I appreciate what you do and the sacrifices officers make to protect us. Thanks for giving me the opportunity to input into this survey.

Respondent 172 Pink - Thank you to law enforcement officer (city, county, state) that do their best to help.

Respondent 177 Pink - I haven't dealt with BPD or seen them in action, but it seems like you all are doing pretty good job. Thank you for keeping our community safe. God Bless.

Respondent 183 Pink - I SUPPORT OUR COPS!

Respondent 190 Pink - N/A Thank you all for your service. We are grateful for all that you do to keep our community safe! :)

Respondent 208 Green - survey a good idea, first one I have ever completed for PD.

Respondent 210 Blue - Thank you officer Davidson!

Respondent 222 Red - We are very proud of police officers. They put their lives on the line every day for us. They do a Great Job.

Respondent 223 Blue - Would like to thank the BPD for the good work they do. No one is perfect, but overall they do well.

Respondent 233 Red - Just thank you for all you do.

Respondent 25 Blue - Thank you for doing a good job.

Respondent 253 Green - There is a lot to deal with as a police officer especially in this day and age, but you are essential to a great community. I will be praying for you.

Respondent 262 Blue - My daughter has mentioned several times how nice officers have been if they stop her when walking. They've either been called on notice when walking alone and check she is safe and not in need of help. I appreciate that very much :)

Respondent 263 Red - I am happy to know that police have had diversity training

Respondent 272 Red - Thank you for all that you do.

Respondent 285 Blue - I am grateful for the B.P.D. - Y'all are doing a great job - Thank you for wanting to do better.

Respondent 289 Pink - Thank you BPD for keeping Berea safe and an excellent community to live!

Respondent 313 Red - Thank you police for all you do!

Respondent 322 Red - I think BPD is doing good job.

Respondent 325 Red - No; Just thanks for your good work.

Respondent 326 Red - Survey is a good idea!

Respondent 33 Blue - I think, in general, the Berea Police Force, does an excellent job of providing our community with superior service. The officers I have come into contact with are helpful, courteous, intelligent & diligent & hard working, Thank you all!

Respondent 45 Blue - Just be there when we need you. We Respect our Police man. Thank you for what you do.

Respondent 51 Green - Please see comments on 1st & 2nd pages. And I would like to repeat that I very much appreciate it when I see police car's patrolling the neighborhood, so thank you for that.

Respondent 55 Green - Just be thankful that our people are the best that they can be!! How's that Joe Friday Berea, KY. AKA (Billy Wagers

Respondent 56 Green - I appreciate the great job Berea Police Dept.

Respondent 58 Green - Be glad when this country wakes up and realizes how valuable our police officers are. BLUE LIVES MATTER!!

Respondent 60 Green - This was an in depth survey and I very much appreciate the opportunity to participate.

Respondent 67 Green - Thank you B.P.D. for keeping our little town of Berea a great place to live and raise my family.

Respondent 71 Green - You're doing great! Keep up the good work!

Respondent 81 Green - Nice survey. I appreciate the open-ended questions.

Respondent 83 Green - Thank you for your service. And do have alarms on doors & some windows that would alert me to someone trying to get in.

Respondent 86 Green - Thank you so much for asking these questions! I would like the PD to know that I think they have a difficult, complicated job to do. I would like them to know that I realize they deal with the most difficult of people and circumstances: it is so important for us to rise to our very best within ourselves! I appreciate the police officers that come to this as a calling, treating this job as a duty.

Respondent 93 Pink - Keep the great work. Thank you.

Respondent 98 Pink - I would like to say "thank you" to all of you who risk your lives every day to protect our families and our community. The Berea Police department represents our community very well!

Respondent 231 Red - Too many running red lights and stop signs.

Respondent 261 Red - The back-ups on traffic stops seem to be excessive.

Respondent 64 Green - Like to see action took on loud vehicles raising motors & breaking speed limits.