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City of Berea establishes COVID-19 Response Website and Call Center

BEREA, Ky. (April 3, 2020)

The City of Berea recently created a "COVID-19 Response" one-stop-shop on the City Website for information and services related to the Coronavirus (COVID-19), https://bereaky.gov/covid19/. This response page has contact information for food assistance, unemployment support and community support.

For those who do not have internet access or need information about services not listed on the City website, the City of Berea has established a call center hotline, (859) 756-6487. The hotline will be answered from 8:00 a.m. through 4:00 p.m., Monday through Friday. If your call cannot be answered immediately, please leave a message and a city employee will call you back. We believe establishing this call center will give our citizens the opportunity to inquire about services, and hopefully we can provide information to assist citizens with resources and referrals.

Please note this call center cannot assist with COVID-19 testing, or advice. For testing inquiries, please contact your health care provider or call the Kentucky COVID-19 Hotline at 1-800-722-5725.