



# MADISON COUNTY HEALTH DEPARTMENT

To protect, promote and improve the health of our community.

216 BOGGS LANE • PO BOX 1208 • RICHMOND, KY 40476-1208  
(859) 623-7312

FOR IMMEDIATE RELEASE  
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## Madison County Health Department ALERTS Residents to Text Message Scam Regarding COVID-19

**Richmond, KY-** The Madison County Health Department has become aware of a text message scam circulating in Madison County.

Bogus text messages are being sent to people telling them they have a positive test result for COVID-19.

The messages are coming from 877-878-7608, but this could be easily changed by the scammers.

If the health department cannot reach someone by phone, and there is no voice mail set up for the recipient, the health department will send a text message. Here is the ACTUAL, OFFICIAL text message from the Madison County Health Department:

**“This is the Madison County Health Department trying to reach you regarding an urgent health matter. Please call our office at 859-623-7312 as soon as possible.”**

The Madison County Health Department will never send test result information through text messaging.

The health department contact tracing team will never ask you for money, a Social Security number, bank account information, salary information, or credit card numbers.

Kentuckians should report scams to the Office of the Attorney General at **888-432-9257** or file a complaint online at:  
<https://secure.kentucky.gov/formservices/AttorneyGeneral/ScamReport>.

Recommended links for more information regarding the Madison County Health Department and for information about COVID-19: [www.madisoncountyhealthdept.org](http://www.madisoncountyhealthdept.org)  
[www.kycovid19.ky.gov](http://www.kycovid19.ky.gov), [www.cdc.gov](http://www.cdc.gov)

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