



MADISON COUNTY HEALTH DEPARTMENT

To protect, promote and improve the health of our community.

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Madison County Health Department Hires Coordinator for Community Needs During Pandemic

Richmond, KY- The Madison County Health Department recently added the role of Social Services Connector to their staff in their local response to the COVID-19 pandemic. This position was added to support the needs of people who are most challenged in quarantine or isolation due to the coronavirus. Jennifer Brubaker of Richmond was hired as of September 11 to fill this position through a contract with the Kentucky Department of Public Health.

Personnel who are conducting disease investigation or contact tracing dedicate their time to making phone calls and communicating with those who are in self-quarantine or isolation. There are some circumstances where people require additional support to successfully remain quarantined or isolated. This is where the Social Services Connector steps in.

Before the Social Services Connector role was established, the health department staff diligently worked to provide support to those in need. That worked relatively well until the steep increase in numbers of positive COVID-19 cases in Madison County occurred during July and August.

The role of social services connector takes responsibility of matching a resource to a need. This results in the contact tracing personnel being able to concentrate their time in communication with those in quarantine or isolation and provides better support to those who have greater challenges during the pandemic.

“This position divides the work and allows direct focus on improved service and improved outcomes. Having one person to manage the support requests makes things more efficient,” said Madison County Health Department Clinic Nurse Administrator Anne Hatton.

“Jennifer brings knowledge and experience to the role of Social Services Connector. Her experience in coordinating volunteers and her established relationships with service agencies over the past several years will be beneficial to the role,” said Madison County Health Department Director Nancy Crewe.

Many faith-based, civic groups and individual members of the community have asked how they can be of assistance at this time. For information on how to be of assistance, the public can contact Brubaker at (502) 682-9803.

Recommended links for more information regarding the Madison County Health Department and for information about COVID-19: www.madisoncountyhealthdept.org, www.kycovid19.ky.gov, and www.cdc.gov.

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to protect, promote, and improve the health of our community.*

www.madisoncountyhealthdept.org