

You can make someone's month a little brighter by purchasing a Gift of Utilities from BMU. It's a gift that you can give any time, but especially now during the holiday season. A Gift of Utilities might be the ideal present for your parents, grandparents, children, someone in need or even a local business.

#### What is the Gift of Utilities?

The Gift of Utilities is the most practical gift of all! With the Gift of Utilities, you can make a payment toward a friend or family member's utility bill.

#### Who should I give the Gift of Utilities to?

You can give a Gift of Utilities to any Berea Municipal Utility customer you choose. It's a great gift for anyone facing financial hardship, college kids living on their own, a thoughtful gift for those on a fixed budget or just a practical gift for a friend or neighbor.

#### How does it work?

Your Gift of Utilities will be applied to the balance of the recipient's account. It can be as large or as small as you would like. No Minimum or maximum amount is required.

The giver will receive a Gift of Utilities certificate to give the recipient. If the giver chooses to remain anonymous, BMU will be happy to mail a Gift of Utilities certificate to the recipient.

The gift amount will appear as a payment on the recipients BMU statement. The recipient does not need to take any action once they receive the Gift of Utilities certificate.

### What information do I need to purchase a Gift of Utilities?

All you need to participate is the recipient's name and address or account number.

#### How do I purchase a Gift of Utilities?

The process is quick and easy. Visit us in person or in our drive-thru at: Berea City Hal, 212 Chestnut Street Berea, KY 40403

# How much information will you share with me about the account?

For privacy reasons, we cannot share any account information with anyone who is not the account owner or listed on the account. We will provide you with a receipt of payment for the Gift of Utilities certificate.

# What do I do if I receive a Gift of Utilities?

If you receive a Gift of Utilities certificate, a payment will automatically appear on your account. Nothing more to do.

# Can you tell me who gave me a Gift of Utilities?

If the giver provides us their name, we will note that on the customer's account and on the Gift of Utilities certificate. However, the giver may choose to remain anonymous.

#### **Questions?**

If you have questions about purchasing a Gift of Utilities certificate, please call and speak to one of our Customer Service Representatives at (859) 986-4391, Monday through Friday, 7:30 am to 4:30 pm.